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Mansi Bansal

[in LinkedIn](#)

✉️ mansibansal003@gmail.com

☎️ 6289022884

📍 Kolkata, West Bengal

Education :

Bhawanipur Education Society College 6.139 CGPA

Bachelor' s in Arts Jun 2018 – Jun 2021

- participated in National Seminar entitled STILL I RISE WOMEN EMPOWERMENT IN A PATRIARCHAL SOCIETY.
- participated in Politics of Education in Independence India seminar.
- Dissertation in Political Theory

Indira Gandhi National Open University

Master's in Arts 2021 – Present

- Dissertation in Political science and International relation
- Coursework in Internation relations

Work Experience :

AMAZON Feb 2023 – Present

RCO INVESTIGATION SPCLST-EN

- Analysed risk using financial forecasting techniques and expertise of Egypt(EGY), Turkey(TR), India(IN) markets.
- Consulted with clients using preferred channels, maintaining customer satisfaction.
- Tracked investment performance, providing clients with scheduled updates.
- Calculated financial risk to inform investment decision-making.

Tech Mahindra Jul 2022 – Dec 2022

Customer Support

- Monitored customer surveys and feedback to develop corrective actions for service-related issues.
- Addressed customer service enquires quickly and accurately.
- Assisted in fulfilment of customer orders placed in person, via email, online and by telephone.
- Performed well at quality assurance evaluations by continuously actioning performance feedback to drive personal improvement.
- Assisted customers with product-related questions, feedback and complaints.

TareZameen Foundation Jul 2022 – Aug 2022

Charity Fundraiser

- Increased awareness and membership sign-ups by advertising charities at networking events and conferences.
- Assisted in planning and development of fundraising and awareness events.
- Monitored project awareness and promotion costs, ensuring tasks and expenditures stayed within budgets.
- Processed payments and maintained accurate financial documentation.

Hamari Pahchan NGO Jul 2022 – Aug 2022

Social Media Intern

- Built campaign performance reports from engagement data, demonstrating successes and areas for growth.

Overview

Has the ability to accomplish tasks and goals with effective teamwork, inspire fellow employees and motivate team effectiveness. An inquisitive individual who is keen to continue learning and expanding their horizons of knowledge. Seeks a nurturing environment that provides active mentorship and supports individual and collective growth and perseverance.

People Also Ask:

Awards

Junior Diploma Certificate

Bengal Painter's Association

Apr 2016

Drawing Competition

Chitran Art Centre

2016






Discover India With Anupam Kher Quiz-2011

Bajaj Allianz Discover India

2011




Related searches:

Skills

 **Communication**
Intermediate **Problem-Solving**
Expert **Observational**
Expert **Time-management**
Expert **Multi- Tasking**
Intermediate

- Closely monitored social media trends, proactively creating content to meet audience demand.
- Kept up-to-date with social platforms changes for maximum effectiveness.
- Researched audience preferences and discovered current trends.

Certifications :

-  [Training Course on Financial Markets](#) Jun 2022
Shine Projects
-  [Neuro Linguistic Programming Training](#) Oct 2020
Global Trainers, Coaches and Counsellors Organisation.
-  [National Level Online Photography Contest](#)
Super7

Languages



English

Intermediate



Hindi

Advanced