

Vikas Chaudhary

(PGDM, Hotel Management & Lean Six Sigma Certified)

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Professional Summary

Highly efficient and customer-oriented Manager with more than 15 years of extensive experience in Food & Beverage and hospitality environments. Adept communicator with team leading and development skills. Forward thinking multi-tasker able to analyze situations and costs and successfully determine profitable outcomes.

Core Qualifications

- **Budget analysis and cost planning**
- **Senior leadership & Organizational skills**
- **Sales & Marketing and Event planning**
- **Owner & Stockholder Management**
- **Organizational, & Operation Management**
- **Excellent communication**
- **Quick & Right Decision Making**
- **Menu Planning & Menu Engineering**
- **Implements HACCAP Guidelines and Principles**
- **Proficient at MS-Office**
- **Hotels Software as Delphi+, SNC, Micros, Touché and IDS Enterprises.**

Educational

- **Language Hindi, English, Sanskrit**
- **Pursuing Executive Senior Leadership Certificate Program** **2024-2025**
Indian Institute of Management – Visakhapatnam
- **Corporate PGDM in Marketing & Hospitality** **2015-2018**
Welingkar Institute of Management Development & Research, Mumbai
- **Three Years Diploma in Hotel Management & Catering Technology** **2006- 09**
J P Institute of Hotel Management & Catering Technology, Meerut
- **Lean SIX Sigma Green Belt** in Quality Control & Process from **ISEL GLOBAL (Feb2023)**
- **TEFL/TOESL 120 Hours Diploma** with Specializations in Business English Training and Train the Trainer - A Grade **2021**

Experience

❖ **General Manager** at The Fern an Ecotel Resort at Alwar – Sariska, Rajasthan.
(Sept. 23 to till date)

- It's a newly opened hotel last year in May 2023.
- 5* Brand of Fern Group with 57 keys and the capacity for social and corporate events in Banquet & Lawn is 3000 pax
- Key Responsibilities are Quality, Revenue & Cost.
- Current GOP- 35%

❖ **General Manager at AVEO By AMATRA Resort in Kashipur, Uttarakhand.**
(Dec 21 to Sept. 23)

- Key Responsibilities are Quality, Revenue & Cost.
- Banquet Spaces – 02 opened lawns for 800 pax, 01 banquet hall for 300 pax, 02 small banquet venues for 50 to 60 pax,
- Award-winning hotel in 2022 at TripAdvisor, MMT, GOIBIBO & BOOKING.COM
- Current GOP- 37%
- 30 Rooms Inventory,

❖ **Corporate Food & Beverage Operations & Business Head At Le ROI Corporate Office, Gurgaon in Le ROI Hotels & Resorts** (Feb 19 to Nov 21)

As a **Corporate Food and Beverage Manager** - Operations I was responsible for the short and long-term planning and the management in order to achieve superb financial results. The role involves managing and achieving of Business Development, profit and quality for all **08 Le ROI hotels.**

❖ **Food & Beverage Head** In Sodexo Facility Management Services Pvt. Ltd at Site of Adani Corporate House, Ahmedabad (Pre-opening Project) (Dec, 18 to Feb 19)

❖ **General Manager (Pre-opening Property)** in 1589 Hotels at Goa and Sultanpur Locations (Mar, 2018 – Aug, 2018)

❖ **Food and Beverage Manager** at ITC Fortune Inn Riviera, Jammu and ITC Fortune Select Acron Regina, Candolim Beach, Goa (June, 16 - March, 18)

❖ **Manager Food & Beverage** at Country Inn & Suite By Radisson, Haridwar & Dehradun Highway (Mar, 15 - May, 16)

❖ **Catering Sales Executive** at Vivanta By Taj, Fisherman's Cove Resort, Chennai (5* Luxury Beach Resort) (Feb 14 - Mar 15)

❖ **Food and Beverage Captain** (Pre-opening Property) at Wyndham Grand Resort, Agra (5* Luxury Resort Property) (Dec, 11- Jan 14)

❖ **Senior Guest Service Associate** at Jay Pee Palace Hotel & Convention Center, Agra (5* Luxury Property) (Oct, 10 – Dec, 11)

❖ **Guest Service Associate (Pre-opening Property)** (Oct, 2009 -Sept, 10)
Club Mahindra Safari Resort, (5* Resort Property) Jim Corbett National Park, Nainital

Award & Accolades

Best Revenue Generating Department**2015**

Manager Food & Beverage Service at Country Inn & Suits by Radisson

Bar Whiskey Master**June, 2013**

Pernod Ricard India initiative

Bar Master**June, 2012**

Bar Master Academy Pernod Ricard India initiative

Industrial Exposure

Industrial Training**Twenty-Two Weeks****Centaur hotel (Hotel Corporation of India Limited)****Near IGI Airport, New Delhi.**