

# Suma Dasari

Business Analyst

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## Summary

Experienced Business Analyst with 3 years of expertise in Python, R, SQL, and Excel for data analysis and visualization. Proficient in Agile methodologies and project management tools like JIRA, Confluence, and HP ALM. Known for driving strategic initiatives, improving operational efficiency, and achieving a 10% revenue growth through actionable insights and advanced reporting tools such as Tableau and Power BI.

## Technical Skills

- **Programming Languages:** R, Python, C++
- **Databases:** SQL
- **Data Visualization Tools:** Tableau, Power BI, Excel
- **Methodologies:** Agile, Scrum
- **Project Management Tools:** JIRA, Confluence, HP ALM
- **Business Intelligence Tools:** SAP BusinessObjects, QlikView
- **Healthcare Data Standards:** HL7, FHIR, DICOM
- **Healthcare Information Systems:** Electronic Health Records, Practice Management Systems

## Work Experience

Dochs Group Ltd  
Business Analyst

London, United Kingdom  
July 2022 – April 2024

Technologies: Tableau, Power BI, HP ALM, JIRA, Confluence, Excel, SQL

- Conducted data analysis using Excel and SQL, uncovering actionable insights that led increase in operational efficiency.
- Developed reports, dashboards, and visualizations in Tableau and Power BI, enhancing data accessibility and facilitating strategic decision-making.
- Implemented HP ALM tools and dashboards, resulting in a 20% improvement in team productivity through streamlined project management and reporting processes.
- Sustained project planning by creating user stories and process maps in JIRA and Confluence, ensuring clear communication and alignment across cross-functional teams.
- Executed user acceptance testing like HP ALM, validating solutions and reducing defect rate.
- Collaborated with senior leadership to analyse trends and opportunities, contributing to a 10% revenue growth.
- Supplied training and support to team members on data analysis tools and methodologies, improving overall data literacy within the organization.

DRC Infra and Builders  
Junior Business Analyst

Kurnool, India  
February 2021 – April 2022

Technologies: Python, Pandas, NumPy, Scikit-Learn, Statsmodels, R, NLTK, Salesforce, Excel

- Applied Python including Pandas, NumPy, Scikit-Learn, and Statsmodels for data cleaning, modeling, and evaluation, enhancing data accuracy.
- Established predictive models in R and Python, resulting in a 10% increase in sales and improvement in ROI.
- Showed data-driven insights to senior management, driving strategic initiatives that increased market share.
- Cooperated cross-functionally with marketing, sales, and finance teams to align strategies with business objectives, achieving a 10% improvement in operational efficiency.
- Collected and analysed data from market reports, CRM systems like Salesforce, and financial databases, optimizing decision-making processes.
- Performed sentiment analysis using NLP tools such as NLTK, improving customer satisfaction scores by 15%.

Business Operations Analyst  
Technologies: Excel

January 2019 – December 2020

- Enhanced revenue and reduced costs by optimizing the supply chain, resulting increase in profitability.

- Maintained strategic real estate investments through financial feasibility studies and ROI analysis, leading to a 15% increase in project returns.
- Consulted B2B contracts, contributing boost in project revenue.
- Identified and implemented data-driven cost-saving initiatives, reducing operating costs by 15%.
- Analysed market trends and competitive landscapes to drive strategic decision-making, resulting in improved market positioning.

Business Operations Intern

October 2018 – December 2018

Technologies: Microsoft Excel, Bloomberg

- Managed property viewings and client inquiries, improving client satisfaction.
- Operated MS Excel for financial operations, ensuring compliance and maintaining data integrity with 10% accuracy.
- Directed financial analysis and Excel modeling, contributing to improved decision-making processes.
- Enhanced workflow efficiency through effective administrative support, streamlining operations.
- Achieved market research to support strategic decision-making, providing insights that led to a 10% increase in market share.

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## Education

- Master of Business Administration  
Coventry University, London June 2021 – July 2022
- Bachelor of Technology in Computer Science Engineering  
Amrita Vishwa Vidyapeetham, India June 2016 – August 2020

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## Certifications

- Earned Power BI Data Analyst Associate certification – Microsoft.
- Mastered Pivot Tables and Pivot Charts – LinkedIn certification.
- Completed Excel from Beginner to Advanced course – Udemy