

SOURABH VEER

Business & Technology Delivery Analyst

✦ PUNE

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 [LinkedIn Profile](#)

Dynamic and results-oriented Business Process Analyst with a 3 years of track record of leveraging strategic planning, communication, and business analysis techniques to drive process improvements and deliver impact solutions. Adept at Microsoft Office, MS Visio, and SAP Signavio, with a keen eye for detail and a passion for collaboration. Proven ability in requirement gathering and wire-framing, complemented by a strong foundation in Business Process Design and Execution. Known for dedicated teamwork and the ability to learn quickly. Looking to apply these skills in a challenging Business Analyst role.

PROFESSIONAL EXPERIENCE

Accenture Solutions Pvt. Ltd., Pune.

Business and Technology Delivery Analyst:

Jan 2022 – Present

- Business Process Modeling expert specializing in the Utilities BPM industry at Accenture
- Proficient in navigating tools such as ARIS, MAVIM, SAP Signavio to streamline and optimize business processes.
- Developed new processes for OCIO, collaborating with internal stakeholders and producing wireframes and deliverables.
- Led interactive workshops and performed comprehensive primary research to evaluate existing business processes.
- Crafted and executed enhanced 'To-Be' processes, aligning with stakeholder goals, which led to a 30% reduction in lead time and a 20% increase in customer satisfaction.
- Created over 100 complex business process flows, adhering to BPMN 2.0 standards, using tools like Mavim Manager and SAP Signavio.
- Earned recognition from managers and team leads for developing intricate business process flows in MS Visio, utilizing BPMN 2.0 standards.
- Executed process redesign with MAVIM & ARIS tools, enhancing the workflow efficiency of intricate business processes for external clients.

Amazon, India

Digital Associate:

Sep 2021 – Jan 2022

- Followed a defined set of instructions for truth data collection essential to product development.
- Utilized software tools for efficient data capture, ensuring compliance with organizational processes.
- Recorded outcomes, communicated effectively, and addressed any issues encountered.
- Provided detailed individual status reports, maintaining adherence to productivity and quality benchmarks.
- Escalated issues or uncertainties related to task execution via the designated portal.
- Resolved all escalated items in accordance with SLA (Service Level Agreement) timelines.

100KMPH

Supply Chain Intern:

Mar 2021 – June 2021

- Oversaw the inventory of over 150 diverse products, guaranteeing consistent stock availability.
- Expanded the product portfolio through strategic collaborations with both existing and new vendors.
- Generated purchase orders and effectively managed the organization's supply chain process.

Walplast Products Pvt Ltd, Navi Mumbai

Operations Intern:

Apr 2019 – Jun 2019

- Designed a comprehensive one-year module for Graduate Engineer Trainees (GETs), encompassing various training modules and assessments.
- Conducted an analysis of the manufacturing process by touring plants across multiple locations to document the procedures.
- Created 50+ standard operating procedures (SOPs) and maintenance schedules for the smooth operation process of manufacturing plants.

Sewa International, Uttarakhand

Social Service Project:

Dec 2018 – Jan 2019

- Investigated the potential for rural development in areas impacted by flooding.
- Identified and charted new trekking paths in collaboration with the Sewa Sahas Team.
- Organized and oversaw mountaineering training sessions for local youth, fostering employment opportunities.
- Developed program schedules and brochures for non-governmental organizations (NGOs).

SKILLS & OTHER

- | | |
|---|---------------------------|
| • Business Process Management | • Stakeholder Management |
| • Process Improvement | • Business Analysis |
| • Business Process Modelling (BPMN 2.0 Standards) | • People Management |
| • Market Data Research | • Problem-solving |
| | • Business Process Mining |
| | • Asset Creation |

TOOLS

- | | |
|----------------|-------------------|
| • SAP Signavio | • MAVIM Manager |
| • ARIS | • Microsoft Visio |
| • Draw.io | |

ACHIVEMENTS

- Certified Lean Six Sigma Green Belt from Asian Institute of Quality Management.
- Recognized by senior managers and leads for designing 150+ complex business process flows using BPMN 2.0 standards during client engagement.
- Executive Program in Business Analytics and Data Driven Decision Making by Indian Institute of Management, Visakhapatnam.

EDUCATION

7.57 CGPA - M.M.S (Operations) - Vivekanand Education Society Institute of Management, Mumbai.	2018 – 2020
62 % - Mechanical Engineering – RMD Sinhgad School of Engineering, Pune.	2013 – 2017
64 % - SSPMS, Pune.	2013
87 % - 10th – Sanjeevan Public School, Panhala.	2011