

SHREYA PANCHAL

SENIOR BUSINESS ANALYST

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SUMMARY

Accomplished Business Analyst with over 5+ years of expertise in supply chain digitalization and Industry 4.0 initiatives, specializing in implementing and optimizing track and trace software. Adept at leveraging cutting-edge technologies and strategic solutions in an agile environment to enhance operational excellence, improve efficiencies, ensure regulatory compliance, and drive business growth.

Domain Exposure: Oil & Gas, Agro-Chemical, & Pharmaceutical

CORE COMPETANCIES

Business: Requirement Gathering • SDLC Documentation • Stakeholder Management • Change Management

Technical: MS Office • MS Visio • Jira • FRD • BRD • BPMN 2.0 • MS Project • Scrum • Agile • Waterfall

EXPERIENCE

Value Chain Solutions (eCubix) Pvt. Ltd.

Senior Business Analyst

Apr'24 – till Present

- Authored business requirement document for QR serialization software application for a Maharatna Oil and Gas PSU; led requirements elicitation sessions (including requirement analysis, solution assessment, Gap analysis, use cases and interface/functionality mock-ups) by aligning with Digital Manufacturing team.
- Coordinated Business-As-Usual (BAU) calls, daily scrum calls, oversaw project progress, and managed RAID logs during implementations.
- Effectively co-ordinated deliverables for API based integrations with 5+ vendors with a team of 30+ developers and testers where 60% of team was offshore.
- Liaised between clients and product managers across APAC region to gather requirements and analyse gaps, resulting in 16 crucial product enhancements.
- Acted as the primary liaison and SPOC for both internal and external audits, ensuring compliance with CMMI Level 3, ISO 9001:2015, and ISO 27001:2013 standards.

Business Analyst

Oct'21 – Mar'24

- Conducted in-depth analysis of 'As Is' scenarios with stakeholders to capture the business process and present 'To Be' global business process to stakeholders of a fortune 500 Agro-Chemical company.
- Managed end-to-end digitalization of Performance-linked incentive software using MOSCOW and FURPS technique leading to a 30% increase in customer loyalty base.
- Coached 5+ Business Analyst interns in the intricacies of Business Analysis practices, Agile-Scrum and Kanban methodologies.

Abaris Healthcare Private Limited

Process Engineer

Jun'19 – Sep'21

- Reduced cycle time by value stream mapping and time/motion study in packaging department.
- Successfully implemented 5S in Engineering Toolroom leading to inventory optimization of 30%.
- Collaborated with IT, engineering and production department for deployment of digital procurement software.

EDUCATION

- B. Tech in Industrial Engineering – (2015 – 2019)
Pandit Deendayal Petroleum University, Gandhinagar

CERTIFICATIONS

- Certified Six Sigma Executive - *Henry Harvin Education* - April 2019
- Basics of Quality - *American Society for Quality (ASQ)* - June 2017
- Quality Management - *American Society for Quality (ASQ)* - June 2018

PUBLICATIONS AND AWARDS

- **Publication type: Article** - BA Digest Q3 2024 Edition • July 2024
From Requirements to Reality: How Business Analysts can Adapt and Lead in Industry 5.0 Era;
- **Award:** Issued by ecubix • Jan'2024
Quite Dynamo H1'23 Award