

SHASHANK K ATRI

A multi-faceted professional accustomed with proven technical and management skills and a focus on user-centric product development, Agile methodologies, and solution consulting, targeting assignments as Director – IT/ Agile Coach / Product Management / Program Management

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CORE COMPETENCIES

Agile Product Development

User-Centric Design Thinking

Strategic Planning & Execution

Business Growth

Coaching & Mentoring

Cross-Functional Team Collaboration

New Product Development

Go-To-Market Strategies

Delivery & Release Management

Scrum Master

Service Delivery Optimization

ITIL Framework

Program Management

IT SKILLS

- JIRA
- Rally
- ServiceNow
- BMC
- Remedy
- Microsoft Suite
- ITIL

PROFILE SUMMARY

- A versatile professional 13 years of experience in product management, Agile methodologies, and solution consulting across technology and financial services industries
- Global Stakeholder Management Exposure:
- Currently serving as a Product Manager at First American India, responsible for guiding seasoned leadership, overseeing comprehensive product management, and delivering long-term, large-scale solutions
- Played a key role as Agile Team Facilitator / Coach & Scrum Master for steering the entire projects & project planning, scheduling, monitoring, controlling & configuration; working on real time software application products
- Possesses key skills and competencies in Agile methodologies, design thinking, product vision execution, strategic thinking, coaching & mentoring, and customer obsession, with expertise in tools such as JIRA, Rally, ServiceNow, and BMC Remedy
- Achieved success in driving business agility and functioning as a value maximizer in the current role at Wells Fargo, leading the strategy and resolution of intricate challenges and providing vision and direction for design, development, and delivery of technologies and processes.
- Gained strong leadership and people management skills, adept at coaching and mentoring teams to cultivate self-organizing teams and fostering a shared vision
- Played a key role as Agile Team Facilitator & Scrum Master for steering the entire projects & project planning, scheduling, monitoring, controlling & configuration; actively participated in applying scrum principles/ practices/ theory and coordinated for Agile adoption for teams across multiple
- Expertise in implementing Agile methodology to add value to the deliverables; working with consultants in identifying process improvements in deliverables; developing methods to achieve delivery of desired results; acting as the quality control point for consultant deliverables

CAREER TIMELINE



WORK EXPERIENCE

First American India (August 2023- Current) as a Product Manager

Key Result Areas:

- Key Member of Strategic Product development Group, leading the modernization & platform modularization initiatives.
- Responsible to build roadmaps & pipeline of work for cross functional teams.
- Develop the culture & accountability of work among the development teams
- Leading critical business projects for migration from a Monolith to an API version of the application
- Acting as the Product Coach to assist various Business analysts & Product owners in undertaking their Agile journey
- Developing product management content like Product Playbooks, case studies, product videos, BRD's, PRD's
- Facilitate in hiring fresh talent to the organization.

ACHIEVEMENTS



Created Positive impact by reducing operational risk & cost optimization with automation – **Wells Fargo**



Part of the Governance and strategy team, building OKR's & KPI's for teams to operate from at their optimum in 2021-22 -**JP Morgan & Chase**



Highly appreciated for delivering the project before TAT i.e. 15 months to 8 months in 2022 - **JP Morgan & Chase**



Streamlined release management processes, resulting in more efficient and coordinated product releases - **JP Morgan & Chase**



Managed advanced services portfolio for the European region & emerging Markets, with a portfolio size \$50Mn - **Collabera Technologies (Cisco)**

EDUCATION

- Research Scholar, Sunrise University – Pursuing PhD
- Pursuing Advanced Corporate Strategy, Executive Education IIM Vishakhapatnam.
- Product & Brand Management Executive Education IIM Rohtak, 2023
- MA Psychology Indira Gandhi National Open University Delhi, 2021
- B.E Mechanical Engineering, KVG College of Engineering, 2012

CERTIFICATIONS

- SAFe Agilist 6.0
- Certified Scrum Master – Scrum Alliance
- Certified Scrum Product Owner – Scrum Alliance
- SAFe Certified Scrum Master – Scaled Agile

Wells Fargo (March 2022 – August 2023) as Senior Lead Product Manager

Key Result Areas:

- Key Member of strategy & Planning team, leading the RPA & Hyper automation strategy for consumer lending & Small Business operations
- Heading migrations as an effort towards tool modernization.
- Leading critical business projects for cost & risk optimization.
- Acting as the Agile Coach to assist various teams in undertaking their Agile journey
- Developing product management content like Product Playbooks, case studies, product videos, BRD's, PRD's
- Collaborate with fellow product owners towards building a customer obsessed mindset.
- Providing coaching and guidance to product teams to enhance their product management skills, driving product excellence, and achieving business objectives
- Conducting workshops and training sessions to educate product teams on product management best practices, agile methodologies, and customer-centric approaches
- Collaborating with product managers to define and refine product strategies, roadmaps, and feature prioritization, aligning them with market demands and business goals
- Assisting in the development and implementation of product management frameworks and processes to streamline product development and delivery
- Facilitating cross-functional collaboration between product teams, engineering, design, and other stakeholders to ensure effective communication and alignment throughout the product lifecycle
- Leading product retrospectives and encouraging a culture of continuous improvement, fostering innovation, and adapting to market changes
- Conducting performance evaluations and providing constructive feedback to product team members to support their professional development and growth
- Collaborating with senior leadership to advocate for product management best practices, influencing strategic decision-making, and driving organizational alignment
- Staying abreast of industry trends, emerging technologies, and market disruptions to provide insights and recommendations for product innovation and differentiation
- Take data driven decisions for feature development

Highlights:

- Successfully led the development and implementation of innovative business solutions, resulting in improved product performance and customer satisfaction
- Streamlined product management processes, leading to increased efficiency and reduced time-to-market for new products and features
- Fostered a culture of collaboration and continuous improvement, resulting in higher team performance and increased business agility

JP Morgan & Chase (November 2018 - February 2022) as Agility Lead

Key Result Areas:

- Coach and align multiple teams to achieve agility
- Led and facilitate the agile transformation process within the organization. Assess the current state of agility, identify areas for improvement, and develop strategies and action plans to promote agile practices
- Collaborated with multiple development teams to align with the Scrum framework of software development
- Worked with product managers, solution consultants, and business representatives to build a product roadmap aligned with the product vision
- Drove transformation objectives and experiment with various approaches to optimize team performance
- Acted as a value maximizer, ensuring value delivery sprint after sprint
- Assisted teams in building the Definition of Ready & baselining story points
- Collaborated with the product owner and facilitate discussions for the definition of Done
- Worked with production support teams and align them with the Kanban model
- Established a release management team, schedule, and align multiple development teams to a common release calendar

Highlights:

- Successfully coached and aligned multiple teams to achieve agility, resulting in improved team performance and faster delivery of high-quality products
- Developed and implemented a comprehensive product roadmap, leading to a clear vision and direction for product development