



PROFILE SUMMARY

AREAS OF EXPERTISE

Project Management
Technical Analyst
Project Implementation
Agile-Scrum Mythology
Change Management
Troubleshooting
Capacity Building
Functional Testing
Open-Source Customization
Technical Documentation
API Integration
Data Modeling
Team Management
Client, Vendor
Management
CRM Tool
JIRA

- A dynamic professional with 12 years of experience as Project Manager/ Product Manager/ Technical Manager/ IT Consultant/ Technical Analyst with National and International clients in an **IT / Health Informatics domain**.
- Pursuing **AI/ML Certification from IIM Visakhapatnam**.
- **Certified ScrumMaster® (CSM®)** and completed training program on **PRINCE2®** Foundation and Practitioner 2017.
- Experienced in UI designing (Wireframes) with business logic based on business requirements and maintain comprehensive project documentation.
- Ability to perform project planning and scheduling, manage tasks and coordinate project resources to meet objectives and timelines.
- Experienced in identifying the requirements and **Business Process Re-engineering (BPR)** in execution of IT projects.
- Expertise in Technical support and supervision of implementation web/ mobile bases projects for nationwide Mission Mode Projects (Government of India).
- Experienced in Liaising with clients to identify and define requirements with required documentation, **Use Cases, User Stories**, monitoring and identifying the scalability of project.
- Proficient in managing projects by following **Software Development Cycle (SDLC)** approach using Agile, Scrum & traditional methodologies.
- Logical thinking and problem-solving skills along with an ability to collaborate

PROFESSIONAL EXPERIENCE

[Deloitte Touche Tohmatsu India LLP](#)

Name of Assignment or Project: DVDMS (Drugs and Vaccine Distribution Management System)

April, 2023 - Present

Year: 2023

Location: New Delhi, India

Client: Ministry of Health and Family Welfare, (MoHFW), Govt. of India.

Main project features: It deals with purchase order and distribution of various drugs etc. Also helps for managing received issue, quality control, vaccines and drugs that are supplied to state under various disease control programs.

Positions held: Project Lead

Activities performed:

- Technical Support and nationwide Implementation of DVDMS (Drug Vaccine Distribution Management System).
- Integration with cross departments and other line ministries.
- Designing User Acceptance Test (UAT) cases.
- End to end vendor coordination and Management.
- Involved in developed “Gaps Identification”, “Business Process Re-engineering” and UI based documents
- Monitoring and evaluation of DVDMS Central Dashboard.

NISG (National Institute for Smart Government)

BIS 2.0: Product Manager

Jan' 2020 – Feb' 2023

- Currently working with National Health Authority as Product Manager for BIS 2.0 Development and Implementation.
- Facilitates requirements gathering sessions and documents functional requirements / specifications to capture business needs and validates and obtains sign off from business representative.
- Liaison with stakeholders/client and help the team in understanding the business requirements.
- Leads product teams consisting of cross-functional and virtual groups and directly supervises staff, ensuring the appropriate expectations, principles, structures and responsibilities are in place to deliver the plan and deliver excellence.
- Conduct daily scrum meeting with team, escalate unresolved issues in timely manner and communicate with team.
- Work closely with the in- house and offshore project teams ensuring work produced meets the clients requirements and provide status report on a weekly and monthly basis.

UIDAI: Project Manager

- Responsible for Project Planning and scheduling to ensure seamless delivery of project and responsible for Implementation of mobile based ALBR (Aadhaar Linked Birth Registration) application and ECMP (Enrolment Client & Multiple Platform) in Uttarakhand, Rajasthan, Madhya Pradesh and Delhi State.
- Managed **QC team in Delhi-Regional office** and monitor implementation of Aadhaar enrollment/updation process.
- Facilitate in **Integration and define areas of Aadhaar usage jointly with target Ministries/State Governments** and to identify application solutions.
- Conduct **Capacity building** programmes for UIDAI ASK (Aadhaar Seva Kendra), Registrars and other Enrolment Agencies.
- Developed Audit/Inspection online portal to make online audit/inspection reports with real time tacking by senior authority.
- Perform Auditing of AUA/KUA/ASA agencies on periodic basis to ensure the Technical Process in line with UIDAI policies
- Facilitate CRM Team to resolve the resident grievances within a stipulated time frame.
- Conduct UAT of newly or updated module within Aadhaar portal and submit observations for consideration and rectification before go live.
- Vendor Management for testing CELC and ECMP kits certification.
- Responsible for client coordination, client handling, creating presentations, requirement gathering from all Government department heads for the successful implementation.
- **Projects Handling:** PMJAY: **BIS 2.0, ALBR** (Aadhaar Link Birth Registration) and **ECMP** (Enrolment Client & Multiple Platform).

Dhanush Infotech Pvt. Ltd., Hyderabad (India)

Technical Manager

Jul '2019 – Jan'2020

- Successfully Implemented ANMOL (ANM Online) in 12 districts of Haryana State.
- Worked with National Health Mission, Haryana as a Technical Manager, handled a team of project testing, application developers and responsible for work allocation and prioritization.
- Requirement gathering for ANMOL, created logic document, designed templates (**UI/UX frame work**) for dashboard report and sharing with development team.
- Preparing Technical documents and SoP, Manual and Finalized/Designed the test cases for testing team.
- **Project Handled:** ANMOL (ANM Online).

NHSRC (National Health System Resource Centre), Ministry of Health & Family Welfare New Delhi (India)

IT Consultant (Information System Specialist)

Dec'2015 – June'2019

- Nationwide rollout of **RCH** (Reproductive & Child Health) Portal.
- Nationwide Implementation of **ANMOL** (Tablet application for Health providers).
- Designed and developed NHM Best Practices workshop portal for MoHFW, Government of India.
- Technical support and nationwide implementation of **EGSA portal** (under PMO scheme).
- Integration with cross departments and other line ministries.

- Preparation of Technical & business document like **FRD, SOP and Test Cases** etc.
- Designing User Acceptance Test (**UAT**) cases and getting UAT conducted successfully.
- End to end vendor coordination and Management.
- Integration with different systems and platforms.
- Involved in developed “**Gaps Identification**”, “**Business Process Re-engineering**” and **UI based** documents.
- **Project Handled: RCH/MCTS** (Reproductive & Child Health) Portal, **ANMOL** (ANM Online) and **EGSA**.

EPOS Health Management (GOPA), Germany

International Expert-Software Engineer

Oct’2015–Dec’2015

- Designed, Developed and successfully implemented integrated **Drupal based Web Portal for Ministry of Health, Tajikistan under EU Project**.
- Performed data analysis and evolved ideas for achieving integration of other applications.
- Analyzed, produced the technical requirements and specifications and recommended design modifications based on client requirements.
- Responsible for client communication, client handling, Creating Requirement documents, creating wireframes and Maintaining product backlog.
- Training/ capacity building.
- **Project Handled: RCMSI** (Republican Centre of Medical Statistics and Information).

Abt Associates India Pvt Ltd, New Delhi (India)

Lead IT Consultant

Oct’2014– Oct’2015

- SPOC for the development of the iHRIS (Human Resources Information System) Application
- Played a key role in on site client management (Haryana State Government) and other stake holders coordination to understand the technical and functional requirements.
- Requirement Analysis, Developed web-based iHRIS (Human Resource Information System) on Linux (Ubuntu) Platform along with Cloud server administration & database maintenance for Haryana NHM (National Health Mission).
- Maintain the data of all cadres across the State on live database server.
- Was pivotal in providing implementation support and guidance in terms of preparing training plans, user manuals and other technical related documents.
- **Project Handled: iHRIS** (Human Resources Information System).

HISP India (Society for Health Information Systems Programmes) , Noida (India)

Software Developer

Aug’2010–Sep’2014

- Requirement gathering from the clients.
- Developed database integrated dynamic-websites using web APIs like JSON on PHP platform for two States i.e. National Health Mission Himachal Pradesh and SHDRG Tamil Nadu. Designed DHIS2 Template for Urdu version.
- Lead as BIRT report designing using SQL Queries, for various State & Country (Nepal, Indonesia and Bangladesh) for DHIS2 & HIS Applications. Supervised 3 team members on BIRT Report Development.
- Conducted UAT successfully as team leader.
- Monitoring the defined sequence of tasks as per the workflow and allocate work to team as per the defined role.
- Monitor the adherence of project to the specified timelines.
- **Project Handled: NHM Web Applications, iHRIS, HISP Web Portal and DHIS2.**

SCHOLASTICS

2015-17 **Master of Business Administration – Vinayaka Mission Sikkim University, Sikkim.**
2007-10 **Master of Computer Applications – Gautam Buddha Technical University, Noida.**
2004-07 **Bachelor of Science (B.Sc) -- CCS University, Meerut.**

TECHNICAL SKILL SET

Project Management: MS Office Suite, MS Visio 2013.

Operating Systems: Windows XP/7/8/10/UBUNTU

Computer Languages: PHP/HTML/CSS

Open Source: Drupal/iHRIS/BIRT/QGIS

Database: SQL

Project Management Certification: Scrum Master, JIRA, Completed Training Program on **PRINCE2** Practitioner.

ACHIEVEMENTS

Received award from UIDAI CEO and received appreciation from UIDAI Director for my contribution in RO Delhi.

Received appreciation from MoHFW Senior officials for nationwide implementation of **EGSA portal** (under PMO scheme).

Received appreciation from EPOS to delivered product to the Ministry of Health of Tajikistan in given time frame.