

Revanth Divanopu Venkata Rao

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Professional summary

3+ years of experience in IT management and Operations. Demonstrated success in improving efficiency and productivity. Implemented new processes resulted in a 20% increase in operational effectiveness within 6 months. Excels in administrative tasks and driving operational excellence.

Education and Qualifications

Indian Institute of Management Visakhapatnam - Executive program in Business Analytics and Data Driven Decision Making Jun 2024 to Nov 2024

Modules: Foundation of Business data analytics | frameworks | Data Modelling | RDBMS & SQL | Visual Analytics | Tableau Functions | Text Analytics | Predictive analytics |

Ulster University - Master of Business Administration – MBA Sept 2022 to Sept 2023

Modules: Managing people in the Organisation | Financial Accounting | Innovation and Entrepreneurship | Marketing | Leadership and change | Business Economics | Research management | Operations management | Business Strategy | Digital Transformation |

Business project: Impact of Blockchain in storing and securing digital data and currency: An investigation in to banking sector.

St. Thomas college of Arts and Science – Bachelor of Computer Applications – BCA Jun 2016 to Jun 2019

Modules: Fundamentals of computer | Networking | Operating systems | Visual Basics | Java | C++ | DBMS | RMT | Financial Accounting | Cost Accounting | HTML

Work Experience

Operations Support Analyst | Menzies Distribution Oct 2023 to Present

- Conducted audits and analysed revenue goals, operational procedures, and cost management for Belfast and Derry branches, while also handling weekly payment processing for contractors and fleet owners.
- Improved efficiency and minimized delivery times and customer complaints by optimizing transport routes for over 300 retailers. This initiative resulted in a significant 15% increase in efficiency, a 10% reduction in delivery times and a 15% decrease in fuel consumption.
- Where's My Van (Track and Trace delivery initiative) analysed and gathered insights from all routes across Belfast and provided live data using power bi tools to implement this new initiative.
- Enhanced accuracy and efficiency by 25% through process improvements using Teams, Microsoft Forms, and Excel VBA.
- Oversaw a fleet of 20 vehicles with Microlise software, ensuring compliance with health and safety regulations. By actively monitoring and analysing data, achieved a 25% decrease in reportable incidents, improving safety standards and operational efficiency.

Key Skills

Problem Solving | Attention to key details | Data Analytics | Payroll processing | Performance improvement | Bottleneck identification | Lean management | Operation excellence | Fleet Safety and compliance.

- Successfully transitioned all accounts to remote work during the pandemic. Configured and distributed new laptops to 98% of employees, ensuring Azure AD synchronization and compliance with all security measures.
- Led a team of three, consistently achieving and maintaining a 99% SLA for reported incidents and change requests throughout the year.
- Migrated seven project physical servers to the cloud, resulting in a 40% increase in efficiency and a 35% reduction in project costs.
- Successfully migrated all the network switches from Cisco to Juniper.
- Prepared ODCs for a safe and compliant return to office operations post-pandemic for almost 15 projects.
- Hands-on experience with tools including VMware vSphere, vCenter, Office 365, Azure AD, Active Directory, Wireshark, McAfee, and CrowdStrike.

Key Skills

Incident Management | Change request implementation and assignment | Asset Track and Trace | Windows Server manager | Juniper Networking | SLA and customer satisfaction | Audit and security compliance

Research Projects

Financial investment analysis

- Conducted comprehensive analysis of company financial reports, including balance sheets and income statements, to evaluate investment potential.
- Utilized the Moons and Bates CORE framework to systematically assess the strengths and weaknesses of potential investments. (Ratios used – Liquidity ratio, Profitability ratios, Turnover ratios, and financial leverage ratios).
- Analysed financial performance and investment prospects for major corporations, including Kingfisher PLC, Sainsbury, and Next PLC.

Blockchain Technology Integration

- Conducted in-depth research on the implications of Blockchain's Distributed Ledger Technology (DLT) for banking systems. Focused on how DLT can enhance the efficiency and security of digital currency transactions and international remittances. Analysed potential benefits, challenges, and future trends to provide insights for strategic decision-making in financial technology adoption.

Certifications

NSE Academy - Investment Strategies for Financial Markets

May 2024 to Present

Modules – Investment Analysis and Portfolio management | Technical Analysis | Technical Patterns | Currency Options | Derivatives trading strategies | Capital Markets | Algorithmic Trading

Microlise - Fleet performance in TMC web Portal and Grouping Overview

April 2024

References

Charles Nguni | Team Leader | Menzies Distribution | charles.nguni@menziesdistribution.com

Steven McCullough | Supervisor | Menzies Distribution | steven.mccullough@emnewsdistribution.com

Dr Minhas Mahsud | Professor/ Research supervisor | Ulster University | m.mahsud@ulster.ac.uk | +442895365195