

# GAYATRIDEVI SHARMA

+919167795433  
gayatridevivsharma@gmail.com  
B5/502, Swastik Park Azad Nagar  
Near Bramhand Off Ghodbunder Road  
Thane West Mumbai India  
02/Jan/1996

## Summary

Engineering Graduate with leadership training and experience with creative team, publicity team and Entrepreneurship Development Cell at S.I.E.S Graduate School of Technology. Proven skills in people management, organization and research with a background in consumer relations and services. Able to provide employers with administrative support and professional communication skills. Proficient in Business Analysis, Business Knowledge, Testing, Software Engineering, Architecture Knowledge, Technical Solution Design and Quality Management.

## Education

### SIES Graduate School Of Technology

2014 - 2018

BE Computer Engineering

### VPM's Polytechnic

2011 - 2014

Diploma In Computer Engineering

## Experience

### Shine Like Vvennela

October 2020 - Present

CEO

- Running A Business in Semi Precious Stones through Instagram
- Providing customer support on Messages and Calls
- Maintaining inventories
- Placing & Shipping orders
- Keeping track of Profit and Loss,
- Handling promotional and financial duties

### Capgemini

January 2021 - August 2021

Senior Analyst

Banner Health

- Worked for Mobile Tower 2 in Banner Health Project
- Designed and developed more complex tests and non-functional tests. Performed many of the roles required of a software testing project, through which I acquired a full testing lifecycle experience.

### Capgemini

April 2020 - December 2020

Senior Analyst

Banner Health

## Skills

Team Leadership, Communication & Interpersonal skills, Point-of-sale Stimulator, Customer Relationship Management, C, C++, Java, HTML, CSS, SQL, Microsoft Office

## Languages

English, Hindi, Tamil, Marathi

## Interest

Music, Travelling, Embroidery, Soft toy making, Macramé braiding

## Social Profile

LinkedIn:

[linkedin.com/in/gayatridevi-sharma01](https://www.linkedin.com/in/gayatridevi-sharma01)

Facebook:

[facebook.com/gayatridevi01](https://www.facebook.com/gayatridevi01)

- Worked for Salesforce Tower in Banner Health Project
- Designed and developed complex tests and non-functional tests. Performed many of the roles required of a software testing project, through which I acquired a full testing lifecycle experience.

## Capgemini

Feb 2019 - Apr 2020

Analyst

- Trained in Android Development
- Trained in Robot Framework
- Trained in Mobile Testing
- Trained in Salesforce Testing

## Aerus Infotech

23rd October 2018 - 23rd December 2018

Intern

Website Development using HTML, CSS and Java

## Kotak Mahindra Bank

23rd April 2018 - 13th August 2018

Assistant Manager

1. Handled Customer Queries and Provided Information as per Defined Standards
2. Effective Redress of all Customer Complaints and Providing Solutions/escalating Problems
3. Follow Up On Escalations and Closing Them
4. Educating Customers About Bank's other Products and Services
5. Generating Leads and Passing Them to Concerned Department
6. Improve Efficiency as per Interactions and Feedback Received

---

## Projects

### BE Project

Remote access through Android

worked on an android application using Java and SQLite.

### Diploma Project

E-fraud Prevention based on self-authentication of E-documents

worked on this project, encryption and decryption using an image.