


Prashanth Adiyodi

Pune, Maharashtra, India

 [linkedin.com/in/padiyodi](https://www.linkedin.com/in/padiyodi)

 padiyodi@gmail.com

 +917972804023

Summary

For over 15 years, I have demonstrated exceptional expertise in the delivery and implementation of turnkey projects in the Healthcare, Telecommunications, and Fintech Space. Currently, I serve US health care practices and clinicians with software solutions to simplify MIPS reporting. I head the enterprise business line in my current capacity and my clientele is big hospital networks and enterprise clients across the US. I am a conscientious and consummate Software Professional cum Implementation Specialist extremely adept at team leadership, sales management, client relations, people management and delivering software projects in active collaboration with enterprise software project managers.

As Enterprise Business Line Manager- I mentor and lead project teams to promote and deliver strategic business objectives, oversee internal operations/business processes and consolidate client relation by improving customer experience and enforcing quality customer value in the services provided.

I also program manage and oversee Big Data projects. I am thorough with managed services offered by the Google Cloud Platform. I understand the technology transition needed to use and implement GCP services to various business use cases.

Skills/Competencies -

Management:

- People Management
- Team Leadership
- Sales Management
- Program Management
- Project Management
- Customer Support and Satisfaction
- Excellent Communication
- Problem Solving
- Strategic Leadership

Technical:

- Certified System Administrator on Unix Systems (Red Hat Certified)
- Software Architecting/Development (Full Stack)
- Big Data Solutions/Implementation.
- AWS and GCP
- JIRA/JIRA Service Desk/Confluence administration/implementation.

Domain Knowledge - US Healthcare, FinTech, Telecommunication.

I am positive, open and ambitious and excel in strategic thinking, problem solving and time management. I would be happy to start a conversation and make new connections. Please feel free to reach out.

Experience



Independent Consultant - Program Manager

FIGmd, Inc.

Jun 2017 - Present (2 years 10 months +)



Founder

Idli.me (South Indian Veg restaurant chain)

Feb 2016 - Present (4 years 2 months +)

Helping the organisation with main focus on expanding as a South Indian restaurant franchisee chain. Currently have two restaurants running successfully in Navi Mumbai area serving good South Indian fare.



Technical Delivery Manager

Mobileum

Feb 2014 - Feb 2016 (2 years 1 month)

Responsible for delivery of VAS projects for operators in Europe region,

Job responsibility includes delivery of products, project tracking, project management, coordination of cross functional teams and project closure.



Technical Manager - Delivery

Appnomic

Oct 2012 - Feb 2014 (1 year 5 months)

Application Performance Management (APM) solution's is in providing 'More Time to Prevent' a potential outage (in the banking sector) by use of innovative technologies like Application Behavior Learning & Automated Forensic Actions. I head the technical delivery of AppsOne for the largest private sector bank in India. I interact with the application owners, understand the incidents and pain involved in performance monitoring of these applications, see how these can be pro-actively managed, using alerts, breach of threshold etc..., propose the solution with the help of the development team and implement this solution.



Sr. Software Engineer

Mobileum

Jan 2011 - Oct 2012 (1 year 10 months)

Responsibilities

Leading and heading the field support operations at Roamware handling a pool of resources. Providing back-end support to Implementation Engineers (L2 level support).

Point of interaction between Development team and Onsite Implementation resources, Managing documentation repositories for day to day issues faced across deployments. Keeping track of issues reported from sites and providing high level reports to the management team based on the quality from both implementation and product prospective.

Expertise gained: Team Handling, Delegation and management skills, Goal Setting, Issue documentation, Project management, Mentoring, Methodical problem solving and project execution.



Software Engineer

Mobileum

Sep 2007 - Oct 2012 (5 years 2 months)

Responsibilities

Handling systems, servers on Sun Solaris, Linux and Networks on Cisco Switches
Participating in Kick off meetings and delivery of projects across Middle East and Far East Asia.
Customer handled during this period- 7 major GSM operators including Vodafone group. Delivered path breaking products in GSM roaming value added service space.

Expertise gained: Core Unix/Solaris knowledge, Telecom domain knowledge, Customer handling, Technical delivery while adhering to strict timelines, Issue escalation and resolution, Importance of 1st level analysis of an issue, Reporting and driving a project.

Network and System Administrator

Network and Tech Savy Pvt. Ltd

Mar 2007 - Sep 2007 (7 months)

Managing System and Networks for all the branches of N&T, Setting up LAN networks across 4 levels of their corporate head quarters, Installing and configuring Ensemble PRO which is a dialing server for the international BPO center, Troubleshooting network issues, ADS on Win 2K3, Setting up Linux servers and configuring various services like DHCP, DNS, Squid, NFS, Samba etc..

Expertise gained: Core IP knowledge, Cisco Catalyst series Manage switch and Cisco router configuration, Desktop management on Windows, System Security on Windos and Linux hosts, Event reporting and fault analysis.

Education



University of Mumbai

B.E, Computers

2000 - 2007



St. Mary's High School

School

1984 - 1998

Licenses & Certifications



Red Hat Certified Engineer (RHCE) - Red Hat

Skills

Program Management • Healthcare Information Technology (HIT) • Pre-Sales Technical Consulting • SS7 • VAS • GPRS • Pre-sales • IP • Signaling System 7 (SS7) • Value-Added Services (VAS)