

Alok Jha

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In quest of challenging assignments in Quality Management, Process - Quality and Six Sigma with a deemed organization

PROFILE SUMMARY

- 7+ years of experience in Printing & Packaging Industry with area of expertise in Quality Assurance, Project Management, Plant Auditing, FSSC & BRC Audits, Process Improvement, six sigma green belt projects, Lean Manufacturing Operations with best utilization of the team by managing the employees keeping their motivation level at the best
- Expertise in handling projects from inception till completion & overseeing all the resource planning,
- Handling Customer such as ,Unilever,Reckit benckiser ,oriflame,Loreal ,Glenmark,J&J, Amway ,Avon etc.
- Production Planning and Scheduling of the Process with proper coordination with Support Functions
- Control & Reduction of COPQ & CC by Implementing Process Improvements & Projects
- Monitoring OEE (Overall Equipment Effectiveness) and Identifying scope for improving the same
- Preparing SOP's, Manuals & Work Instructions for various Operations in the organization by guiding the respective functions
- Ensure that the team has common vision, sense of purpose and understanding of how their individual work contributes to the large purpose
- Identifying & Highlighting improvement opportunities/areas of significant customer impact by mapping and analysing business process
- Interact and communicate with Key stakeholders to understand business problem and define the analytical approach to resolve problems
- An effective communicator with strong logical, problem solving & organizational abilities
- Customer complaint & Supplier Complaint analysis.
- NC Control and Analysis, CAPA analysis, verification and implementation

CORE COMPETENCIES

Six Sigma, Lean, SAP

- Rich hands in implementing process improvements and quality initiatives for desired performance levels and resolving performance bottlenecks
- Implementing various techniques like VSM for cycle time reduction and managing identification of opportunities, analysis of data, conduction of tests, cost benefit analysis, implementation & post audits (internal & external)
- Proficient in providing Six Sigma GB and QMS related trainings
- **SAP Super user** for Quality function.

Quality Control, QMS & Process Standardization:

- Taking care of quality by monitoring incoming, in-process and final inspection of procedures, records & ISO/ BRC documentation
- Developing processes to ensure smooth establishment of product commercially & conducting regular audits for process compliance
- Ensuring adherence to ISO ISO 9001:2008, BRC, FSSC,GMP standards & evaluating vendor performance to ensure supply of quality material
- Devising new process concepts for production optimization & yield improvement and preparing guidelines for the sequencing of manufacturing activities on the shop floor
- Supplier Audit for quality assurance and maintenance of company standards
- Process Auditing.

ORGANIZATIONAL EXPERIENCE

Jan-12 to Dec-12 **Essel Propack Ltd** Trainee – QA/QC
Jan-13 to Aug-14 **Essel Propack Ltd Associate executive QA/QC**
Sept-14 to Dec-18 Essel Propack Ltd. Executive /Sr. Executive QA/QC
Jan-19 to till **Essel Propack Ltd. (Head Quality Assurance)**

Essel Propack Ltd. Essel Propack is a global tube-packaging company headquartered in Mumbai in India. It is part of the Essel Group, and is a specialty packaging manufacturer of laminated plastic tubes for the FMCG and Pharma space.

Role:

- Work with senior business and production management to assure that appropriate and practical quality assurance programs are in place to assure the superior customer satisfaction while optimizing costs and profitability.
- Oversee the Quality Management activities in the plant.
- Develop, justify and manage the operating budget for the Quality Control Laboratory.
- Supervise laboratory activities in collecting quality-related data, maintenance of laboratory equipment.
- Develop and implement laboratory analytical procedures used to assure acceptable quality.
- Develop and implement Quality Assurance programs and procedures for the plant.
- Work with multi-functional teams within the manufacturing facility and among the management team to develop and implement quality initiatives and make recommendations for improvements.
- Work closely with customers and Sales to resolve the issues at customer end to satisfy them at their level
- Conducting and planning the format of supplier audit
- New product development and validation.
- Manpower Management for effective and smooth Operation
- Staffing and training of Technical personnel including hiring
- Continuous improvement in Production Process using Lean Manufacturing
- Successfully completed Project in "Implementation of Automation with help of Design FMEA"
- Verification of the implementation

PROFESSIONAL & EDUCATIONAL DEVELOPMENT

- **Lean Overview Training (Advance Innovation Group, Noida)** 8 Hour workshop on basic understanding of Lean Tools
- **ISO 9001:2008 Lead auditor**
- **BRC Packaging Internal auditor**
- **Diploma in mechanical engineering-2007-10 (RGPV university Bhopal)**

INDUSTRIAL PROJECTS--

Green Belt Projects

- Project "Y" : Elimination of end sealing Issue
- Project "Y" : Elimination of water leakage issue in Amway Products

TECHNICAL SKILL - SET

Operating System: Windows XP, Windows 7 and Vista

Software Packages:

- MS – Office 2010,
- SAP,ERP
- SPC (Statistical Process Control),
- Minitab
- Sigma XL

PERSONAL DETAILS

Date of Birth : 12th Dec 1991

Linguistic Abilities : English, Hindi, Marathi

Location Preference : Pune, Delhi/ NCR, Chandigarh, Jaipur, Vadodara & Ahmedabad/Mumbai Residential

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