

Professional Summary: A Digital Transformation Leader:

A visionary and strategic IT Head with over 18 years of experience in leading Digital Transformation, IT strategy, ERP Implementations (SAP, Oracle), and innovation across sectors as Healthcare, Manufacturing, Chemicals and Pharma. Proven track record in driving business growth through technology integration, optimizing IT operations, and enhancing cybersecurity measures. Adept at building and leading high-performing teams, fostering a culture of continuous improvement, and aligning IT initiatives with organizational goals. Strong communicator and strategic thinker with a passion for leveraging emerging technologies to deliver aggressive advantage and operational excellence.

➤ Strategic Leadership & Planning:

- Responsible for prioritise technology investments and projects in accordance with business requirements while mitigating costs and risks as much as possible to achieve organisational goal,
- Accelerate innovation initiatives to enhance services, products & processes for optimum efficiency.
 - 🏆 Awarded by CIO News for “Next Digital Leader – 2024”
 - 🏆 Awarded by Sahyadri Hospitals for “Visionary Leader: Digital Transformation – 2023”

➤ Application Management:

- **ERP Implementation** – SAP & Oracle - Develop & manage the ERP strategy, including implementation, configuration, customisation, integrations and optimisations of system modules to support business processes
 - » Hands on experience for Greenfield ERP (SAP - 7 Projects, Oracle HMIS, Inhouse ERPs) implementation, Rollouts, mergers & demergers of businesses systems,
 - » Business Planning tools implementation for SCM, Sales & Production – Anaplan & Plan Visage.
- **Sales Force Enablement** – CRM – Zoho – Omnichannel platform - Deploy and manage Sales Force Automation (SFA) tools and customer relationship management (CRM) system to improve sales processes, track performance, and enhance customer interaction.
- **Mobile Solutions:** Customer centric apps, enable SFA via seamless real time business data availability and enhance customer experience by supporting relative data & complaint management.
- **Business Analytic tools** – Implementation of SAP BIBW, Power BI for SCM, P2P, Sales, FI & accounting.

➤ IT Budget & Planning: Develop and manage the IT budget, including costs associated with applications, infra, cybersecurity, resources allocation, identify cost optimisation & efficiency improvements.**➤ Technological Infrastructure:** Oversee robust technical architecture, ensure high availability, optimal computing, data processing, capacity planning, evaluate latest technologies, assessing its potential for strategic advantage & business impact.

- Cloud migration to OCI (Oracle) for DC & DR,
- Implementation of HP Green lake Data Centre for organisation specific applications and databases,

➤ Collaboration with Executive team: Collaborate & communicate IT strategies, technology enablements, initiatives and performance to senior leadership, board members and CFTs.

- Implemented business critical solution with CFT– Smart Factory Industry 4.0, Clinical solutions, OT solutions, etc.

➤ Support Technology Procurements: Managing relationship with tech vendors, partners, evaluating & selecting most suitable solution, cost efficient equipment's, services and software's.**➤ Security & compliances:** Responsible for Cyber security enablement across the organisation, develop and implement security policies, mitigate tech risks, ensuring data privacy and DR plans wrt business continuity.

- Enablement of SDWAN, Firewall, VAPT assessment, SAM audits, NOC, SOC as services, MFA, SSO, etc.

➤ IT Governance: Oversee Internal & External audits related to IT, and ensure compliance with relevant standards, regulations and industry best practices.

- Enabling organisation for ISO 27001 and latest regulations as like DPDPA23.

➤ Talent Management: Provide strong leadership and guidance to the technology teams, foster culture of collaboration ; recruit, develop and retain skilled IT professionals, enable trainings & development opportunities to enhance team capabilities.

Career Path:

2008 ERP Consultant	→	2010 IT Project Manager	→	2014 IT Program Manager	→	2016 IT Application Head	→	2020 IT Business Transformation lead (Industry 4.0)	→	2023 IT Head, Interim CIO, CISO
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Professional Experience:

Company name: Ontario Teachers' Pension Plan Board (OTPP): Sahyadri Group of Hospitals (SHPL), Pune (Sept'23-Till date)

The Ontario Teachers' Pension Plan Board (OTPP) is 100% stakeholder of Sahyadri Group of hospitals, which is the largest chain of hospital network in western India. SHPL has 10 hospitals with 1500+ beds capacity.

Role: IT Head, GM IT

Team Size: 45

In leadership position as IT Head, I am responsible for Digital Transformation in organisation, overseeing and managing the organization's entire IT department. Provide strategic direction, IT budget, ensure effective IT operations, and align IT initiatives with the organization's goals. My key Job responsibilities are:

- Develop and implement the IT strategy in line with the organization's overall objectives.
- Provide leadership and guidance to the IT department, including IT managers, supervisors, and technical staff.
- Collaborate with other departments and senior management to understand their IT needs and align IT solutions accordingly.
- Manage the IT budget, including planning and forecasting expenditures, cost optimization, and resource allocation.
- Evaluate and recommend new technologies, systems, and solutions to enhance the organization's IT infrastructure and operations.
- Ensure compliance with relevant regulations, policies, and security standards.
- Oversee IT projects management (PMO), including project planning, resource management, and monitoring project progress and quality.
- Foster a culture of innovation, collaboration, and continuous improvement within the IT department.
- Develop and maintain strong relationships with vendors, service providers, and strategic partners.
- Stay updated with industry trends, emerging technologies, and best practices to drive innovation and keep the organization competitive.
- Provide regular reports and updates to senior management on IT performance, project status, and key metrics.

Tools & Technology implemented & supported:

Business Applications	Infra	Security	Compliances
> HMIS - Oracle > SAP RISE (under discussion) > CRM -ZOHO, PACS > LIMS & Blood Bank app > BI / MIS - MS, > Manage Engine > Mobile Apps	> Oracle cloud Infra: DC, DR > HP GreenLake > HP Aruba Central > OCI NOC	> SDWAN, FortiGate > AV - Sentinel > Email security - Barracuda > VAPT Cycles > SOC (under discussion)	> ISO 27001 (Under proposal) > SAM

My day-to-day responsibilities includes:

- Meeting with department heads and senior management to understand their IT needs and align IT initiatives accordingly.
- Reviewing and approving IT budget proposals and expenditures.
- Providing guidance and support to IT managers and technical staff on project planning, issue resolution, and resource allocation.
- Monitoring and evaluating IT operations, Business continuity planning, including network performance, system uptime, and security.
- Collaborating with vendors and service providers to ensure service level agreements are met.
- Participating in IT project meetings, providing oversight and guidance to project teams.
- Reviewing and approving IT policies, procedures, and standards.
- Conducting performance evaluations and providing feedback to IT staff.
- Keeping up with industry news, attending conferences, and engaging in professional development activities.

Previous Experience

Organization	Role	Tenure	Program & Project	Key Highlight
Deepak Fertilisers And Petrochemicals Corp. Ltd. (DFPCL), Pune	AGM IT	Apr'15-Sept'23	<ul style="list-style-type: none">• Tech team lead for Industry 4.0• SAP ERP Implementation (S4HANA, ECC 6.0)• S&OP Implementation (PlanVisage & Anaplan)• BI: Business MIS automation (Power BI, SAP BIBO)	<ul style="list-style-type: none">• IT Digital Transformation lead,• AI & Process Automation• SAP ERP Implementation for 6 facilities• Project Governance & Compliance Framework
Embio Limited, Mumbai	IT Head	July'13-Apr'15	<ul style="list-style-type: none">• SAP ERP Implementation (ECC 6.0) & support• Data centre & network revamp, IT Security impl.• IT Budget & Vendor mgmt..	<ul style="list-style-type: none">• Green field SAP Implementation• IT Infra revamp for 3 facilities• IT Team building
SAVA Group of companies, Pune	IT Ass. Manager	May'11-July'13	<ul style="list-style-type: none">• ERP Implementation• HR Tool implementation• IT Budget & Vendor mgmt.	<ul style="list-style-type: none">• Green field ERP implementation for 5 facilities• IT Team building
Agio Pharmaceuticals Ltd., Pune	IT ERP Manager	Nov'10-May'11	<ul style="list-style-type: none">• ERP Implementation• IT Infra lead	<ul style="list-style-type: none">• ERP implementation for 2 facilities
Progen ERP System Pvt. Ltd., Mumbai	Project Manager	Mar'08-Nov'10	<ul style="list-style-type: none">• End to end ERP Implementation and Administration	<ul style="list-style-type: none">• Clients:<ul style="list-style-type: none">-Manish Pharma Ltd.-Meyer Organics Pvt. Ltd.-Fourrts Lab. Ltd.-Biochem Pharma Pvt. Ltd.
Ciron Drugs Pvt. Ltd. Mumbai	Production Planning coordinator	May'07-Mar'08	<ul style="list-style-type: none">• Production planning executive	<ul style="list-style-type: none">• Production & Inventory planner for 3 mfg. units

Certifications:

- Digital Health Assessor (NABH Certified Auditor)
- DPDPA-23 – Implementation- DPDPA and DGPSI For CIO's Certificate id: 40bb737c2eab4
- PMP®-PMI Project Mgmt. Professional PMP Number: 2156487
- Certified ScrumMaster®(CSM®) Certificate id: 000880788
- ITIL® Certificate in IT Service Management Certificate id: GR671198255RP
- Certificate in BIG DATA ANALYTICS Certificate id: abo99cp
- Certificate in IBM Data Science Foundations

Academics:

- IIM Visakhapatnam: Post Graduate Program: Digital Transformation Strategy & Leadership (Pursuing – June 25)
- PhD Student: Doctorate in Management Studies: Information Technology, ISBM University (Pursuing – Feb 25)
- MBA: Operations Mgmt., University of Pune
- B. Pharmacy, University of Pune
- Certification Diploma in Supply Chain Mgmt. (SCM), Symbiosis Institute, Pune

🏆 Awards:

- “Next Digital Leader” – 2024 by CIO News
- “Visionary Leader: Digital Transformation” – 2023 by Sahyadri Group of Hospitals