

PRATHMESH NICHAL

Email: prathameshnichal11@gmail.com | Phone: 8888066946 |

LinkedIn: [linkedin.com/in/prathameshnichal](https://www.linkedin.com/in/prathameshnichal)

BUSINESS ANALYST

Dedicated Business Analyst with over 5 years of experience in understanding and translating business requirements into actionable system solutions. Proficient in Time & Attendance systems, HR systems implementations, and stakeholder communication. Seeking to leverage expertise in system support, process improvement, and customer service as a Time & Attendance Subject Matter Expert.

STRENGTHS AND EXPERTISE

Business Process Improvement	Documentation	Analytical Thinking
Stakeholder Management	Data Analysis and Visualization	Strong Communication Skills
System Implementation & Support	(SQL, Tableau, Power BI, Excel)	Quality Assurance
Requirements Analysis	Customer Service Focus	Eliciting Requirements
Process Documentation	Defining Reporting	Alerting Requirements

PROFESSIONAL EXPERIENCE

Tranzact

January 2024 - Present

ASE Product and Monetization

- Collaborated with end users to understand business requirements and provide system support.
- Developed knowledge and skills as a Time & Attendance Subject Matter Expert.
- Identified opportunities for process improvement, simplification, and standardization.
- Translated business requirements into functional specifications and detailed use cases.
- Worked closely with business stakeholders and vendors to analyze and resolve issues.

Tumble Dry

August 2023 - January 2024

Territory Sales Manager

- Supported adoption of new processes by identifying opportunities for improvement.
- Communicated key insights and findings to the product team.
- Delivered training and retraining to client users as needed.
- Built and maintained positive relationships with key stakeholders.
- Ensured compliance with sales regulations and optimized business processes.

Indiamart Intermesh Ltd

June 2022 - August 2023

Senior Sales Executive

- Provided system support and addressed user queries.
- Facilitated communication between customers and internal teams.
- Assisted in HR systems implementations and support.
- Monitored and reported on system performance and issues.
- Developed and maintained system process documentation

- Collaborated with business process owners to understand and document requirements.
 - Led initiatives for process improvement and standardization.
 - Managed client relationships to enhance system integration and performance.
 - Conducted quality assurance and testing of system functionalities.
 - Delivered detailed reports and recommendations to optimize system usage.
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EDUCATION

BSc Industrial Science,
YCMOU, Nashik, June 2019 - July 2021

Diploma in Safety Management

- TÜV Rheinland NIFE Academy, Nashik, August 2018 - July 2019
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CERTIFICATIONS

IIM Visakhapatnam

Business Analytics & Data-Driven Decision Making

Coursera

Stakeholder Management

Sachin by Smash Career Academy

Product Management Launchpad
