

PRADEEP SHARMA

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PROFILE SUMMARY

Results-oriented professional with over 13 years of experience in Quality Assurance for Railways Brake System products and Gears. Proficient in developing and streamlining process quality, implementing enduring quality systems, and ensuring customer satisfaction. Skilled in utilizing problem-solving techniques such as RCA, Why-Why Analysis, CAPA, 8D, and QRQC to resolve issues. Demonstrated ownership by taking responsibility for third-party inspection and documentation. Established and maintained Quality Management Systems to meet ISO 9001-2015, IRIS, and client specifications. Adept at customer complaint analysis, compiling detailed reports, and implementing containment actions. Proven leadership in promoting quality culture and standard work practices.

SKILLS

ERP Systems
Quality Assurance Plans Preparation
Continuous Improvement
Process and Procedure Development

Customer Relationship Management
Process & Results Documentation
Warranty Analysis
Problem – Solving Techniques

EXPERIENCE

DEPUTY MANAGER | M/S JWL DAKO-CZ (INDIA) LTD

Jan 2020 – Present

Developed and implemented operational strategies for the quality function, resulting in improved overall quality standards.

Ensured proper planning in line with organizational requirements, facilitating smooth final inspection and testing processes.

Oversaw third-party inspection and documentation of various systems and components, ensuring compliance with customer specifications.

Conducted troubleshooting and various tests to ensure products met pre-set quality specifications.

Played a key role in maintaining quality standards for new product development, aligning with customer standards.

Implemented Quality Tools in daily activities and shop floor operations, enhancing the overall quality systems and reinforcing ISO standards.

Conducted warranty analysis and compiled detailed reports, taking immediate containment actions and monitoring their effectiveness.

Analyzed non-conforming parts, raised SQPR for supplier part issues, and tracked containment actions taken by the team.

Identified areas for continuous improvement in product and process, aiming to build a strong quality-backed system.

Generated comprehensive product Quality Assurance Plans based on customer specifications, drawings, and guidelines.
Conducted detailed process audits to identify gaps, raised NCRs, and worked with the team to implement closures.
Coordinated with market and servicing teams to gather feedback on product performance and implement necessary improvements.
Actively participated in the implementation of control plans and Process Flow Diagrams (PFD).
Strategically deployed manpower and planned their daily inspection activities.

ASSISTANT MANAGER | M/S ESCORTS KUBOTA LIMITED (RED) Sep 2011 - Dec 2019

Implemented Quality Tools in shop floor and daily activities to enhance Quality Systems and uphold IRIS standards.
Conducted Warranty Analysis and compiled detailed analysis reports to address complaints promptly and effectively.
Took immediate containment action and followed up with necessary steps for closure of complaints.
Monitored the effectiveness of actions taken to resolve complaints and ensure customer satisfaction.
Analyzed non-conforming parts and raised SQPR for supplier part related issues.
Tracked containment actions taken by the concerned team and evaluated their effectiveness.
Developed detailed product Quality Assurance Plans (QAPs) based on customer specifications, drawings, and RDSO guidelines.
Planned and conducted thorough yearly audits of various finished products to ensure quality standards are met.
Conducted detailed product audits as per the approved plan to identify areas of improvement and non-compliance.
Undertook process audits to identify gaps and implemented corrective actions to address Non-Conformance Reports (NCRs).
Collaborated with market and servicing teams to gather feedback on product performance and took necessary actions to enhance quality.
Coordinated third-party inspections of Air Brake System, AMDBS, Brake Cylinder Assembly, and Air Spring Assembly in accordance with customer specifications.
Efficiently managed manpower deployment and planned daily inspection activities.

QUALITY ENGINEER | M/S BHARAT GEARS LTD Feb 2010 - Aug 2011

Implemented Quality Tools on the shop floor and daily activities to enhance Quality Systems and uphold ISO & TS standards.
Collaborated with the Engineering Department to facilitate new product development.
Verified set up approval and conducted in-process inspections using P-40 (Gear Measuring Machine).
Analyzed non-conforming parts and monitored containment actions taken by the team, assessing their effectiveness.
Conducted layout inspections to ensure adherence to quality standards.
Established standardized inspection methods and inspection standards.

EDUCATION

BTECH | Mechanical Engineering| MD University Rohtak | Aug 2015 - Jun 2018

DIPLOMA | Mechanical Engineering | Govt. Polytechnic Uttawar | Jul 2005 - Jun 2008

12th Non-Medical | Govt. Boys Senior Sec. School, Nit Faridabad | Apr 2004 - Mar 2005

10th | Haryana Board of School Education | Apr 2001 - Mar 2002

TRAINING AND CERTIFICATIONS

AMDBS product training in M/S DAKO-CZ, Czech Republic (Europe).

Certified in Internal Auditor ISO/TS 22163 with Raman Consultancy Services, Bangalore.

Industrial training in M/s Rajhans Pressing Pvt. Ltd.

PROJECTS

AMDBS PRODUCT – (Mar 2020 - April 2023)

M/S JWL DAKO-CZ (INDIA) LTD

Managed and oversaw quality control for new product development, overseeing prototype inspection and final product approval.

Collaborated closely with cross-functional teams to address quality concerns and drive necessary improvements.

Successfully ensured that all newly developed products met or surpassed customer expectations and industry standards.

BRAKE DISC PRODUCT – (Mar 2020 - September 2022)

M/S JWL KOVIS INDIA PRIVATE LTD

Managed and oversaw quality control for new product development, overseeing prototype inspection and final product approval.

Collaborated closely with cross-functional teams to address quality concerns and drive necessary improvements.

Successfully ensured that all newly developed products met or surpassed customer expectations and industry standards.

BMBS PRODUCT – (Aug 2020 – Present)

M/S JWL DAKO-CZ (INDIA) LTD

Successfully executed proto inspection in compliance with customer specifications, resulting in securing the order for field trial.

Demonstrated meticulous attention to detail during proto inspection, meeting all customer requirements.

Exhibited a passion for delivering high-quality work, resulting in obtaining the order for the field trial.