



# PARDEEP KUMAR

Operations Manager

## ABOUT ME

Competent professional with operations background having more than 7 years experience in Supply Chain Management.

Experienced to handled 3PL warehouse, In house warehouse & Mother Hub warehouse of 1 lakh square feet of FMCG (Biggest).

## WORK EXPERIENCE

● Sep 2023- Present

Battery Smart

Operations Manager

- Managing 10 warehouse in NCR, Meerut, Haridwar & Muzzafarnagar.
- Handling complete operations from Inward, Outward, RTO & RTV.
- End to End responsible for inventory movement, Inventory recon on a daily basis.
- Ensure the complete safety of Warehouse operations, Employees and assets.

○ Feb 2022 - Aug 2023

Zepto

MH Manager Operations

- Ensure timely Inbound/Outbound activities at MH.
- Managed and responsible for MH operations matrix and KPI.
- Conduct daily assessment on inventory health at MH.
- Identifying improvements areas, performing RCA and strategizing mitigation plan.
- Analyzing process level weekly and monthly performance ensuring MH operation's SLA's achievement.
- Inventory hygiene & losses reconciliation with necessary RCA and CAPA.
- Daily reports of the MH operations to Higher Management.
- practices/processes, create and drive continuous improvement in warehouse operations.
- Will be responsible for all Business metrics parameters of the FC.

☎ 9711434747

✉ pradeep66999@gmail.com

🌐 <https://www.linkedin.com/in/pradeep-kumar-a5715252/>

📍 657, Sector 14, Gurugram(HR) 122001

## CERTIFICATION

IIM Rohtak

Certified in Supply Chain & Logistics Management Applied Digital Transformation & Analytics.

## EXPERTISE

FMCG

3PL & Fulfilment

B2B, B2C & D2C

Last Mile Operations

Inventory Management

Vendor Management

Warehouse Management

Problem Solving & Decision Making

Strong Motivated & Dedicated to Job

Passion to learn something New

Strong & Self  
Motivated Dedicated  
to Job

## ACHIEVEMENT

- Got Zepto Torch bearer Award in month of Feb 23.
- Got Zepto Superstar Award in the month of September 22.
- Successful implementation of WMS new software at Zepto.
- Got DTDC Employee of the Month (BRAVO Card) for Best Performance.

## KEY SKILLS

- Tableau
- Chatgpt & AI

## LANGUAGE

- English
- Hindi

## EDUCATION

- Graduate in Arts.
- 12th from CBSE.
- 10th from HBSE.

## PERSONAL DETAILS

- Married
- Spouse & Son

Oct 2020- Feb 2022

DCG Tech Ltd

### Operations Manager

- Handled operations of Company owned warehouses at 3 Cities.
- Managed warehouse of 30K at GGN, Bangalore 15K and Mumbai 10K.
- Take care of Corporate client's On Time Delivery (OTD). Online orders from Multi Marketplaces to be Same day Ship (SDS).
- Inventory planning of the month for all Ecommerce platforms.
- Cost negotiation with vendors and released PO with them for the whole month procurement planned.
- Managed the P&L of all FC's.

Jan 2020 - Sep 2020

DTDC RETAIL LTD

### Manager Operations

- Import of Goods at India.
- Tracking containers for Sea Shipments for having status update like arrival, custom clearance, goods movement to warehouse.
- Coordinating with Freight forwarders and CHA arranged and proving the required documentation (BOE ,E-Waybill) etc.
- Monitoring the order fulfilment with accuracy

Apr 2018 - Jan 2020

DTDC 3PL & Fulfilment

### Assistant Manager

- Handled 3PL client's under one roof - Amazon, Paytm, EZ Mall & Shopclues.
- Order Fulfilment of all client's and maintain SLA. Actively Involved in Customer's On-boarding.
- Managed the entire packaging process. Development of vendor's, negotiation and closing

Apr 2018 - Jan 2020

DTDC 3PL & Fulfilment

### Sr Executive

- Integration coordination for various vendors & market place's; Amazon, Shop clues, Flipkart & Snapdeal.
- Responsible for assisting with the complete onboarding process for new client's across all FC's location's.
- Key Account Management of Client's