

# Lipika Dhankhar

Forward-looking senior project engineer with more than 6 years of experience in product development, business analytics, and people management. Bringing forth expertise in managing all aspects of the software development life cycle. Skilled in problem-solving and well experienced in working with the team environment as well as using own initiative. With the combined skill set, product management is the perfect fitment for the future career growth.

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## WORK EXPERIENCE

### People Manager/Developer

Wipro Technology

08/2015 – Present

Pune, India

*Achievements/Tasks*

Currently, working as people manager and responsible for the demand fulfilment of the Delivery Units assigned. Validate Demand with the business stakeholders.

Earlier, worked as ETL Developer and developed a product that helps in the improvement in digital channel(SMS) into Banamex(Bank) Collections.

## EDUCATION

MTech in Software Engineering, MAY 2019

**BIRLA INSTITUTE OF TECHNOLOGY & SCIENCE, PILANI (WILP)**

Bachelors in Computer Science, MAY 2015

**IITM COLLEGE, GGS INDRAPRASTHA UNIVERSITY, DELHI**

INTERNSHIP, JUNE 2014 – JULY 2014

**Rapidsoft Technologies, Gurugram**

Intermediate (C.B.S.E), APRIL 2012

**S.R. CENTURY PUBLIC SCHOOL, HARAYANA**

## TECHNICAL SKILL

Ab-initio, People Management, SQL, Autosys, Technical Documentation, MS-Office, Creative Writing, Data Analytics.

## Projects:

### Microsoft: People Manager

(2020- Present)

- Working with a team of 5 members determines the overall project plan, staffing requirement, hiring plan, and regularly prepares the report project status.
- Involved in managing the Existing and Virtual Bench and made deployment plan for all the identified resources.
- Work with Delivery Manager to create SOW for projects and maintain operational parameters like ERDs, Bench management, open position report, etc.

### Citibank: Senior Developer

(2016-2020)

- Worked with a team of 10 Developers, involved in all Business Requirements document reviews with clients and BA.
- Created Technical Design, Application development, and unit testing based on business requirements. Simultaneously, I worked on application development, deployment of code, documenting the changes, and unit testing.
- Interacted daily with clients to provide support during QA/UAT and post-production and analyzed the requirements for any new changes.
- Performed Analysis of Informatica Workflows and created SAP BO Reports.
- Build SQL queries and stored procedures for reporting and updating purposes.