

Contact

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Top Skills

Microsoft PowerPoint
Data Analysis
Business Process Improvement

Languages

Gujarati
Hindi
English

Certifications

Certified Scrum Product Owner
(CSPO)
Introduction to Data Science
Agile Project Leadership
How Blockchains Will Change
Business
Transitioning from Waterfall to Agile
Project Management

Jalpesh Niranjan

CSPO®|Product & Process Improvement|
Ahmedabad, Gujarat, India

Summary

Working with the BA and product team as a bridge between various stakeholders, coordinating internal requirements, and as an SME. It is helping me to learn about product management, Client Management, Analytics, and PDLC. A factor that keeps me going is to improve the process and product through continuous efforts. My experience of managing a profit center, servicing corporates, and channel partners during my tenure with GIC gave me insights into various aspects of the business. UWs and claims department helped me to enhance my skills in analysis, budgeting, risk assessment, and portfolio management.

Experience

Etech Global Services

5 years 5 months

Product Support Associate

June 2020 - Present (2 years 5 months)

Gandhinagar, Gujarat, India

Research, Requirement gatherings, Requirement Analysis, Wireframe & prototype, Documentation, Product and Process Improvement, UAT, Demo, Reports.

Quality Analyst

June 2017 - May 2020 (3 years)

Gandhi Nagar, Gujarat, India

Providing Business Insights to internal and external clients via data analysis and reporting.

Ascendum KPS

Process Associate - Quality

October 2014 - June 2017 (2 years 9 months)

Ahmedabad, Gujarat, India

To do a quality check of online work for virtual assistant services.

Reliance Composite Insurance Brokers Limited
Deputy Manager
September 2012 - September 2013 (1 year 1 month)
Risk Management Services (RMS)

Star Health and Allied Insurance Co. Ltd
Branch Manager
July 2010 - January 2012 (1 year 7 months)
Managing Profit Center which includes various functions like recruitment, team management, operation, claims and training.

Cholamandalam MS General Insurance Co. Ltd.
S.R.M. - Commercial Insurance
February 2009 - June 2010 (1 year 5 months)
Procuring and managing corporate and SME clients

icici lombard gic ltd.
relationship manager - corporate
November 2007 - February 2009 (1 year 4 months)
Managing insurance portfolio of corporate client

Bajaj Allianz General Insurance Co. Ltd.
Junior Executive - Marketing
October 2005 - November 2007 (2 years 2 months)
Managing Banks' relationship for insurance

Icici Lombard GIC
Sales Executive
April 2004 - September 2005 (1 year 6 months)
Surat, Gujarat, India
To recruit agents.

Bottomline Ad Agency
Sales Coordinator
June 2002 - July 2003 (1 year 2 months)
Mumbai Area, India

Education

University of Mumbai

Bachelor In Management Studies, General Management · (1999 - 2002)

Insurance Institute of India

Licentiate, Insurance · (2013 - 2013)

Bal Bharti Jr. College

HSC, Commerce · (1997 - 1999)

Sheth P H Vidyalaya

SSC, General · (1987 - 1997)