



Chandrashekar Boopathi

PMP® | CSM® | IIM® (Senior Leadership)
Senior Project Manager / Program Manager

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Profile Summary

- Dynamic Results-oriented Program Manager with over 14 years of Project/ Program Management experience.
- Certified Project Management professional (PMP®) & Embarking on the Senior Leadership Executive Program at the prestigious Indian Institute of Management (IIM) to propel my leadership journey to new heights.
- Led large-scale complex programs across Software Development, Web & Mobile App Development, Business Intelligence, Infrastructure, Cloud Networking, Digital transformation, Strategic initiatives, Program Governance. etc.,
- Led multiple IT Programs in various Business domains such as US Health Care, Mortgage, Banking, e-Commerce, ePublishing, SaaS, IoT, Microservices, Staffing Management & Logistics.
- Adept at managing cross-functional teams, aligning organizational goals with client expectations, and optimizing program outcomes.
- Proven track record of fostering client relationships, managing multi-million-dollar budgets, and ensuring the timely and successful execution of high-profile projects.
- Established KPIs, metrics for tracking the Program status & progress, and published a Program dashboard for insights to Executive stakeholders which led to a 20% enhancement in project deliverable quality.
- Identified the business value opportunities for organizational profit / growth.
- Devised & monitored processes boosting business success, increased revenue more than 10% .
- Maintained the program team members to adhere with the best practices & compliances.
- Handled Financial forecasting, budgeting & Program financials.
- Expertise in stakeholder management, scope management, vendor management, risk mitigation, and program delivery, with a strong focus on operational excellence and continuous improvement.
- Expert in Waterfall, Hybrid & Agile Methodologies. Mentored Program Teams to habituate in Scrum ceremonies – roadmap planning, PI planning, 3 point estimation, planning poker, sprint planning, DSM, sprint review, scrum of scrum, , Agile Release Train (ART), Retrospectives, continuous improvement process.

TOOLS & Skills

- MS Project | SharePoint | MS Visio | JIRA | Confluence | TFS | Pivotal Tracker | Power BI Reporting | Azure Devops | Redmine | Rally | Tableau | ITSM | Sandstar | ADP | SharePoint | Kanban | MS Access | MS Flow | MS Lists | MS Test Manager
- Project/ Program Management | PMO | Program Roadmap Planning | Release / Delivery Management | Organization Strategic Planning | SDLC | Waterfall/ Agile Methodologies | Scrum | Risk Management | Scope Management | Reporting & Analysis | PMO Dashboard | Leadership | People Management | TimeTracking

EXPERIENCE

Sep 2023 – Present

Senior Project Manager / Program Manager

DHL IT Services (DHL Group) | Chennai, India

- Spearhead the execution of programs and various projects in Business Intelligence domain, utilizing Agile & Hybrid Methodologies, ensuring successful outcomes.
- Directing: Roadmap Planning, Project Planning, Budgeting, Risk Management, Cost Management, Account Management, Stakeholder Management, Execution, Tracking, Reporting and finally Release Delivery.
- Directing vital programs 'Global Performance Management Reporting (GPMR)' & 'Customer Master Data (CMD)' & Sparcle (Pricing Engine) with Data migration, Data Transformations, KPI calculations, Power BI reporting & Dashboards to Organizational Leaders & Chief executives for their Business Intelligence insights.
- Heading Programs / Projects of BI Team dealing with Teradata to Snowflake Data migration, MQ messaging, Kafka messaging live sync, Matillion jobs, data lake, snowpipe & SnowSQL.
- Leading the cross-functional, high-performing, and multi-cultural teams in diff time zones of 100+ members.
- Serving as an Agile Coach/Mentor at the organizational level for my Business Unit, providing guidance and support in Agile practices and methodologies.

Oct 2021 – Sep 2023

Program Manager

CISCO SYSTEMS (Contractor)

Senior Project Manager

HCL TECHNOLOGIES (Employee)

- Managed complete end to end Releases for a Program in Cloud Networking domain as a 'Program Manager'.
- Directing from Roadmap Planning, Tracking & Reporting to Release Delivery for the complete program comprised of multiple projects, Teams, Departments & Vendors.
- Empowering & Influencing People thru Project/ Program Management Support, Art/Skillset to attain Goal.
- Working closely / Collaborating with Department Heads, Engineering Leaders, Project Managers, PMO's, SME's, Product Managers, Client & all stakeholders to ensure the Program Release Delivery & Management.
- Supporting HCL Recruitment Panel, recruiting Program Manager & Release Manager Roles for CISCO across multiple Programs.
- Supported the Organization by providing the Agile (Scrum) Mentorship/ Guidance to Agile PMO Team.

Senior Project Manager

Oct 2017 – Oct 2021

Jan 2014 – May 2016
Feb 2013 – Jan 2014

Project Manager Project Coordinator

S&S Consulting Pvt. Ltd., | Chennai, India

- Managed software projects in Mortgage, Banking, Server Monitoring, TimeTracking & eCommerce domains.
- Steered process groups of SDLC (initiating, planning, executing, monitoring & closing).
- Interfaced with project sponsor/executives and client managers to ensure project delivery within the allocated time, scope, and budget.
- Collaborated with Product Owners (POs) and Subject Matter Experts (SMEs) to define roadmaps, epics, stories, and manage scope effectively.
- Established and maintained tracking processes utilizing Kanban and Scrum boards, conducted thorough reviews of Sprint Summaries and reports, and generated comprehensive project documentation in Confluence.
- Orchestrated synchronized release and sprint planning, diligently following up on sprint activities to resolve impediments and enhance workflow.
- Monitored progress and prioritized testing activities using MS Test Manager to ensure timely delivery.
- Developed and maintained high-quality project documentation in SharePoint, Confluence, and Power BI, including reports, meeting minutes, project plans, and other essential documents.
- Proactively managed risk through comprehensive risk assessment, mitigation strategy development & execution, ensuring project deliveries, deadlines, budget & quality standards.
- Oversaw & delegated tasks (via TFS & MS Access) and monitored performance, ensuring optimal productivity.
- Delivered several artifacts including but not limited to: Project assessment, Plan & Charter, WBS, Managed resources, project progress, Monitored & Maintained scope, Schedule & Finalized all project activities, archiving docs.
- Provided support for Contractor Management and Accounting functions, including budgeting and invoicing tasks using Sandstar and ADP, a Staffing Management Tool.

Project Manager

iHorse Technologies | Chennai, India

- Managed agile Projects/ Program in US Health Care domain & Mobile Apps for Retail & Logistics Industry.
- Drive decision making with internal and external stakeholders, and Scrum Team
- Classified key stakeholders in software project and define communication strategies.
- Planned releases, addressed blockers, and facilitated sprint deliveries.
- Supported agile team as Scrum master for implementation to meet client requirements and resolve team impediments to increase the efficiency and productivity.
- Facilitated all scrum meetings – roadmap planning, sprint planning, daily scrum, sprint reviews and retrospective.
- Co – ordinating wireframe development with design to accomplish client requirements.
- Successfully managed & launched the BETA & PROD release of mobile app development.

May 2016 – Sep 2017

Junior Executive - Project Management | Trainee - Project Management

S&S Global (now as Straive) | Chennai, India

- Successfully Completed on the Job Training (OJT) in Project Management.
- Coordinated, Tracked & Managed the Process flow for multiple eBooks publishing for “Springer Science+Business Media”, Publishing Company
- Managed Software tool development for ePublishing domain.
- Several deliverable including but not limited to: Requirement Analysis, Project Scope , Plan & Schedule, Monitoring Project Progress and Risk mitigation, Stakeholders & Clients Coordination. Finalizing all project activities, archiving documents

Jul 2011 – Feb 2013

EDUCATION

Sep 2011- Aug 2012
Jul 2007- Jun 2011
May 2024 - Dec 2024

- **Exec MBA (Project Management)** | Alagappa University
- **BTech (Information Technology)** | Anna University
- **Exec Program in Senior Leadership** | Indian Institute of Management (IIM)

CERTIFICATIONS

Additional Courses

- Project Management Professional (**PMP**), PMI | Certified Scrum Master (**CSM**), Scrum Alliance
- Agile in Program Management Office, PMI | Six Sigma (White Belt) | Certified Agile Foundations ,,,

Awards & Recognitions

- **Presidential Award** , S&S Consulting Pvt Ltd., (2014)
- **Standing Ovation Award**, S&S Consulting Pvt Ltd., (2016)
- **Employee of the year Award**, HCL TECH (2029)
- **VESPAA** (Very Special Achievement Award), DHL IT Services (2024)

Career Goals

Short Term
Long Term
Lifetime

Become a Director of Project/Program Management.
Become a part of Top-level Management.
Become a part of Chief Executive Board.