

# CHANDRASHEKAR BOOPATHI

PMP® CSM® IIM V(Senior Leadership)®

Dynamic IT Project/Program Management Professional with @ 15 years of experience, specializing in Traditional/Waterfall, Agile & Hybrid Methodologies. Excel in leadership positions within Project/Program/Portfolio Management & Delivery Management in the IT sector. Aspiring for Director-level roles in Project / Program Management Department.

## Profile Summary

- Senior Leadership – Project Management Professional with over 14 years of extensive experience in Project/Program Management across various domains including Business Intelligence, US Health Care, Cloud Networking, Mortgage, Banking, e-Commerce, ePublishing, SaaS, IoT, Microservices, MS Azure, Web Applications, Mobile Applications and more.
- Pursued Executive Certificate Program in Senior Leadership at the prestigious Indian Institute of Management (IIM) to propel my leadership journey to great heights.
- Spearhead the execution of programs and various projects utilizing Agile & Hybrid Methodologies at DHL IT Services, ensuring successful outcomes.
- Orchestrated a project portfolio valued at over \$50 million, achieving an average annual return on investment (ROI) of 15% over the last five years.
- Implemented project management best practices, resulting in a 30% improvement in project success rate and a 15% reduction in project risks.
- Established KPIs and metrics, leading to a 20% enhancement in project deliverable quality.
- Crafted strategic project plans aligned with organizational goals, resulting in a 25% increase in stakeholder satisfaction and alignment.
- Managed annual project budgets exceeding \$20 million, consistently achieving budget compliance and cost savings of 10% through resource optimization.
- Introduced agile methodologies, boosting project delivery speed by 30% and increasing customer satisfaction scores by 25%.
- Established a Project Management Center of Excellence (PMCoE), contributing to a 35% enhancement in project governance and a 15% reduction in project overruns.
- Skilled in project/delivery planning, execution, and control, with a strong ability to track metrics at the Program Level and publish through BI Dashboard.
- Proficient in leading cross-functional, high-performing teams across different time zones, demonstrating exceptional skills in remote team management and collaboration.
- Demonstrated ability to drive continuous improvement initiatives, resulting in cost savings of over 10% annually through optimized project resource allocation and utilization.

## Professional Experience

### Senior Project Manager, DHL IT Services (DHL Group), Sep'2023 – Present

#### Key Result Areas:

- Currently leading programs and multiple projects in the Business Intelligence domain using Agile and Hybrid Methodology.
- Directing vital programs 'Global Performance Management Reporting (GPMR)' & 'Customer Master Data (CMD)' with Data migration, KPI calculations, Power BI reporting & Dashboards to Organizational Leaders & Chief executives for their Business intelligence insights.
- Heading Programs / Projects of BI Team dealing with Teradata to Snowflake Data migration, MQ messaging, Kafka messaging live sync, Matillion jobs, data lake, snowpipe & SnowSQL.
- Directing roadmap planning, project planning, budgeting, risk management, cost management, account management, stakeholder management, execution, tracking, reporting, and release delivery.
- Leading cross-functional, high-performing, and multi-cultural teams consisting of over 70 members across different time zones.
- Serving as an Agile Coach/Mentor at the organizational level for my Business Unit, providing guidance and support in Agile practices and methodologies.



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## Core Competencies

- Project / Program /Portfolio Management
- Strategic Planning and Execution
- PMO Leadership
- Agile/Scrum Mentorship
- IT Governance
- Digital Transformation
- Delivery Management
- Stakeholder Management
- Risk Management
- Vendor and Contract Management
- Change Management
- Business Process Optimization
- Budgeting and Financial Oversight
- Leadership and Team Development
- Innovation and Emerging Technologies
- Executive Reporting and Communication

## Soft Skills

Leadership & Team Development

Decision Making

Strategic Management

Influencer

Analytical Thinking

## Career Timeline

2023-Present	Senior Project Manager DHL IT Services (DHL Group)
2021-2023	Program Manager in CISCO HCL Technologies
2017-2021	Senior Project Manager, SSG Consulting Pvt. Ltd. (Rencata)
2016-2017	Project Manager, iHorse Technologies
2013-2016	Project Manager SSG Consulting Pvt. Ltd.,
2011-2013	Junior Exec – PM   Trainee – PM SPi Global (Straive)

## Program Manager, CISCO Systems (Contractor) | HCL Technologies (Employer)

Senior Project Manager, Oct'2021 – Sep'2023

### Key Result Areas:

- Managed complete end-to-end Releases for a Program in the Cloud Networking domain as a Program Manager.
- Worked closely / Collaborated with Department Heads, Engineering Leaders, Project Managers, PMOs, SMEs, Product Managers, Clients & all stakeholders to ensure Program Release Delivery & Management.
- Supported the HCL Recruitment Panel by recruiting Program Manager & Release Manager Roles for CISCO across multiple Programs.
- Supported the Organization by providing Agile (Scrum) Mentorship/Guidance to the Agile PMO Team.

Project Manager, iHorse Technologies, May'2016 – Sep'2017

### Key Result Areas:

- Managed agile projects/Programs in the US Health Care domain & Mobile Apps for Retail & Logistics Industry.
- Classified key stakeholders in software projects and defined communication strategies.
- Planned releases, addressed blockers, and facilitated sprint deliveries.
- Facilitated all scrum meetings – roadmap planning, sprint planning, daily scrum, sprint reviews, and retrospective.
- Coordinated wireframe development with design to accomplish client requirements.
- Successfully managed & launched the BETA & PROD release of mobile app development.

S&G Consulting Pvt. Ltd., Feb'2013 - May'2016 & Oct'2017 - Oct'2021

### Growth Path:

- Senior Project Manager (Oct'2017 – Oct'2021)
- Project Manager (Jan'2014 – May'2016)
- Project Coordinator (Feb'2013 – Jan'2014)

### Key Result Areas:

- Managed software projects in Mortgage, Banking, Lending, Network, Server Monitoring, TimeTracking & eCommerce domains.
- Steered process groups of SDLC (initiating, planning, executing, monitoring & closing).
- Interfaced with project sponsor/executives and client managers to ensure project delivery within the allocated time, scope, and budget.
- Collaborated with Product Owners (POs) and Subject Matter Experts (SMEs) to define roadmaps, epics, stories, and manage scope effectively.
- Established and maintained tracking processes utilizing Kanban and Scrum boards, conducted thorough reviews of Sprint Summaries and reports, and generated comprehensive project documentation in Confluence.
- Orchestrated synchronized release and sprint planning, diligently following up on sprint activities to resolve impediments and enhance workflow.
- Monitored progress and prioritized testing activities using MS Test Manager to ensure timely delivery.
- Developed and maintained high-quality project documentation in SharePoint, Confluence, and Power BI, including reports, meeting minutes, project plans, and other essential documents.
- Proactively managed risk through comprehensive risk assessment, mitigation strategy development & execution, ensuring project deliveries, deadlines, budget & quality standards.
- Oversaw & delegated tasks (via TFS & MS Access) and monitored performance, ensuring optimal productivity.
- Delivered several artifacts including but not limited to: Project assessment, Plan & Charter, WBS, Managed resources, project progress, Monitored & Maintained scope, Schedule & Finalized all project activities, archiving docs.
- Provided support for Contractor Management and Accounting functions, including budgeting and invoicing tasks using Sandstar and ADP, a Staffing Management Tool.

## Previous Professional Experience

Junior Executive - Project Management | Trainee - Project Management, SPi Global (now as Straive), Jul'2011 – Feb'2013

## Technical Skills

MS Project | MS SharePoint | MS Visio  
| JIRA | Confluence | TFS |  
Pivotal Tracker | Power BI Reporting |  
Azure Devops (ADO) | Redmine |  
Rally | Tableau | ITSM | ADP |  
SharePoint | Kanban | MS Access | MS  
Flow | MS Lists | MS Test Manager

## Education

- Exec Program (Senior Leadership)  
Indian Institute of Management (IIM)  
May 2024 – Dec 2024
- Exec MBA (Project Management)  
Alagappa University  
Jul 2012 – Jun 2014
- B.Tech. (Information Technology)  
Anna University  
Jul 2007 – Jun 2011

## Certification

- Senior Leadership , IIM
- Project Management Professional (PMP), PMI
- Certified Scrum Master (CSM), Scrum Alliance
- Agile in Program Management Office, PMI
- Six Sigma (White Belt)
- Certified Agile Foundations

## Languages Known

- English (Professional)
- French (Basic)
- Hindi (Basic)
- Tamil (Native)

