

CHANDRASHEKAR BOOPATHI

PMP® CSM® IIM (Senior Leadership Program)®

Dynamic IT professional with over 15 years of experience in Project/Program Management, specializing in Traditional/Waterfall, Agile & Hybrid Methodologies. Excel in leadership positions within Project Management and General Management in the IT sector, aiming for Director-level roles, with a preference for opportunities in Chennai and open to international assignments.

Profile Summary

- Over 15 years of extensive experience in Project/Program Management across various domains including Business Intelligence, US Health Care, Cloud Networking, Mortgage, Banking, e-Commerce, ePublishing, SaaS, IoT, and more.
- Embarking on the Senior Leadership Executive Program at the prestigious Indian Institute of Management (IIM) to propel my leadership journey to new heights
- Spearhead the execution of programs and various projects utilizing Agile & Hybrid Methodologies at DHL IT Services, ensuring successful outcomes.
- Orchestrated a project portfolio valued at over \$50 million, achieving an average annual return on investment (ROI) of 15% over the last five years.
- Implemented project management best practices, resulting in a 30% improvement in project success rate and a 15% reduction in project risks.
- Established KPIs and metrics, leading to a 20% enhancement in project deliverable quality.
- Crafted strategic project plans aligned with organizational goals, resulting in a 25% increase in stakeholder satisfaction and alignment.
- Managed annual project budgets exceeding \$20 million, consistently achieving budget compliance and cost savings of 10% through resource optimization.
- Introduced agile methodologies, boosting project delivery speed by 30% and increasing customer satisfaction scores by 25%.
- Established a Project Management Center of Excellence (PMCoE), contributing to a 35% enhancement in project governance and a 15% reduction in project overruns.
- Skilled in project/delivery planning, execution, and control, with a strong ability to track metrics at the Program Level and publish through BI Dashboard.
- Proficient in leading cross-functional, high-performing teams across different time zones, demonstrating exceptional skills in remote team management and collaboration.
- Demonstrated ability to drive continuous improvement initiatives, resulting in cost savings of over 10% annually through optimized project resource allocation and utilization.

Professional Experience

Senior Project Manager, DHL IT Services (DHL Group), Sep'2023 – Present

Key Result Areas:

- Currently leading programs and multiple projects in the Business Intelligence domain using Agile and Hybrid Methodology.
- Directing roadmap planning, project planning, budgeting, risk management, cost management, account management, stakeholder management, execution, tracking, reporting, and release delivery.
- Leading cross-functional, high-performing, and multi-cultural teams consisting of over 70 members across different time zones.
- Serving as an Agile Coach/Mentor at the organizational level for my Business Unit, providing guidance and support in Agile practices and methodologies.

Program Manager, CISCO Systems (Contractor) | HCL Technologies (Employer)

Senior Project Manager, Oct'2021 – Sep'2023

Key Result Areas:

- Managed complete end-to-end Releases for a Program in the Cloud Networking domain as a Program Manager.
- Worked closely / Collaborated with Department Heads, Engineering Leaders, Project Managers, PMOs, SMEs, Product Managers, Clients & all stakeholders to ensure Program Release Delivery & Management.



+91-8870470770



chandro35@gmail.com



<https://www.linkedin.com/in/chandboopat hi/>

Core Competencies

- Strategic Planning and Execution
- Agile/Scrum
- PMO
- IT Governance
- Enterprise Architecture
- Digital Transformation
- IT Portfolio Management
- Business Process Optimization
- Technology Roadmapping
- Stakeholder Management
- Risk Management
- Budgeting and Financial Oversight
- Vendor and Contract Management
- Change Management
- Leadership and Team Development
- Innovation and Emerging Technologies
- Executive Reporting and Communication

Soft Skills

Leadership & Team Development

Decision Making

Strategic Management

Influencer

Analytical Thinking

Career Timeline

| | |
|--------------|--|
| 2023-Present | Senior Project Manager, DHL IT Services (DHL Group), |
| 2021-2023 | Program Manager, CISCO Systems HCL Technologies (Employer) |
| 2017-2021 | Senior Project Manager, SSG Consulting Pvt. Ltd. |
| 2016-2017 | Project Manager/Scrum Master, iHorse Technologies |
| 2013-2016 | SSG Consulting Pvt. Ltd., Project Manager |
| 2011-2013 | Junior Executive - Project Management Trainee - Project Management, SPi Global |

- Supported the HCL Recruitment Panel by recruiting Program Manager & Release Manager Roles for CISCO across multiple Programs.
- Supported the Organization by providing Agile (Scrum) Mentorship/Guidance to the Agile PMO Team.

Senior Project Manager, SSG Consulting Pvt. Ltd., (Branded as RENCATA), Oct'2017 – Oct'2021

Key Result Areas:

- Collaborated with Product Owners (POs) and Subject Matter Experts (SMEs) to define roadmaps, epics, stories, and manage scope effectively.
- Established and maintained tracking processes utilizing Kanban and Scrum boards, conducted thorough reviews of Sprint Summaries and reports, and generated comprehensive project documentation in Confluence.
- Orchestrated synchronized release and sprint planning, diligently following up on sprint activities to resolve impediments and enhance workflow.
- Monitored progress and prioritized testing activities using MS Test Manager to ensure timely delivery.
- Developed and maintained high-quality project documentation in SharePoint, Confluence, and Power BI, including reports, meeting minutes, project plans, and other essential documents.
- Proactively managed risk through comprehensive risk assessment, mitigation strategy development, and execution, ensuring project deliveries met deadlines, budget, and quality standards.
- Provided support for Contractor Management and Accounting functions, including budgeting and invoicing tasks using Sandstar and ADP, a Staffing Management Tool.

Project Manager/Scrum Master, iHorse Technologies, May'2016 – Sep'2017

Key Result Areas:

- Managed agile projects/Programs in the US Health Care domain & Mobile Apps for Retail & Logistics Industry.
- Classified key stakeholders in software projects and defined communication strategies.
- Planned releases, addressed blockers, and facilitated sprint deliveries.
- Facilitated all scrum meetings – roadmap planning, sprint planning, daily scrum, sprint reviews, and retrospective.
- Coordinated wireframe development with design to accomplish client requirements.
- Successfully managed & launched the BETA & PROD release of mobile app development.

SSG Consulting Pvt. Ltd., Feb'2013-May'2016

Growth Path:

Project Manager (Jan'2014 – May'2016) | Project Coordinator (Feb'2013 – Jan'2014)

Key Result Areas:

- Managed software projects in Mortgage, Banking, Lending, Network, Server Monitoring, TimeTracking & eCommerce domains.
- Streered process groups of SDLC (initiating, planning, executing, monitoring & closing).
- Managed the workflow/disbursement system & Integrations.
- Interfaced with project sponsor/executives and client managers to ensure project delivery within the allocated time, scope, and budget.
- Oversaw & delegated tasks (via TFS & MS Access) and monitored performance, ensuring optimal productivity.
- Delivered several artifacts including but not limited to: Project assessment, Plan & Charter, WBS, Managed resources, project progress, Monitored & Maintained scope, Schedule & Finalized all project activities, archiving docs.

Previous Professional Experience

Junior Executive - Project Management | Trainee - Project Management, SPi Global (now as Straive), Jul'2011 – Feb'2013

Technical Skills

MS Project | SharePoint | MS Visio | JIRA | Confluence | TFS | Pivotal Tracker | Power BI Reporting | Azure Devops | Redmine | Rally | Tableau | ITSM | Sandstar | ADP | SharePoint | Kanban | MS Access | MS Flow | MS Lists | MS Test Manager

Education

- Exec Program in Senior Leadership, Indian Institute of Management (IIM) (May 2024–Dec 2024)
- Executive MBA (Project Management) Alagappa University, (Sep 2011- Aug 2012)
- B.Tech. (Information Technology) Anna University (Jul 2007- Jun 2011)

Certification

- Project Management Professional (PMP), PMI
- Certified Scrum Master (CSM), Scrum Alliance
- Agile in Program Management Office, PMI
- Six Sigma (White Belt)
- Certified Agile Foundations

Personal Details

- **Date of Birth:** 7th June 1990
- **Languages Known:** English, French (Basic), Hindi (Basic) & Tamil