



# Sourabh Veer

## Business and Technology Delivery Analyst

Seeking for an opportunity in Supply Chain, Business Process Analyst roles. Strong positive approach to work, motivated towards the work. I wish to work in an environment that contribute to my learning and professional growth thereby adding value and growth to the organization.

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## WORK EXPERIENCE

### Business & Technology Delivery Analyst

Accenture

01/2024

Pune

### Business & Technology Delivery Associate

Accenture

01/2022 - 01/2024

Pune

*Achievements/Tasks*

- Worked on defining new processes for OCIO with the internal stakeholders by creating wireframes and deliverables.
- Facilitated interactive workshops and conducted in-depth primary research to assess current business processes; designed and implemented optimized To-Be processes in alignment with stakeholder objectives, resulting in a 30% decrease in lead time and a 20% improvement in customer satisfaction.
- Designed 100+ complex business process flows using the BPMN 2.0 standards in Mavim Manager.
- Recognized by managers and team leads for creating complex business process flows in MS Visio using BPMN 2.0 standards.
- Implemented process redesign using MAVIM & ARIS tools, optimizing workflow efficiency of complex business process flows for the external client.

### Digital Associate

Amazon

10/2021 - 12/2021

Chennai (Remote)

*Achievements/Tasks*

- Worked on defined set of instructions to collect truth data for the product development.
- Use of software tools for data capture and comply with the process of the organization.
- Captured results, communicated and raised failures and provided individual status reports and adhere to Productivity and Quality base lines.
- Escalated all failures/doubts related to the execution in the portal and closed the same as per the SLA's.

## EDUCATION

### MMS in Operations Management

VESIM, Mumbai.

08/2018 - 05/2020

Mumbai

### BE in Mechanical Engineering

RMD Sinhgad School of Engineering, Pune.

08/2013 - 05/2017

Pune

## SKILLS

Business Process Management

Supply Chain Management

MS Visio

Process Modelling

Mavim

Aris

BPMN 2.0

MS Office

Operations Management

Business Process Improvement

## ACHIEVEMENTS

### Recognition for Business Process Flow Design (10/2022 - 10/2022)

*Acknowledged by the project managers and team leads for creating 100+ complex business process flows in MS Visio and Mavim tool using BPMN 2.0 standards.*

## INTERNSHIPS

### Supply Chain Intern - Hundred KMPH (Pune) (03/2021 - 06/2021)

- Managed the inventory of 150+ various products and ensuring the products are never stock out.
- Increased product portfolio by collaboration with the existing and new vendors.
- Created purchase orders and managed the supply chain process of the organization.

### Operations Intern - Walplast Products Pvt Ltd. (Mumbai) (04/2019 - 07/2019)

- Outlined module for GET (Graduate Engineer Trainee) for one year which consists of training modules and assessments.
- Analyzed the manufacturing process by visiting various plants across multiple locations to capture the manufacturing process.

### Social Service Project (Sewa International, Uttarakhand) (12/2018 - 01/2019)

- Research for the scope of rural development in flood affected areas.
- Finding and Mapping of the new trek routes while working with Sewa Sahas Team.
- Conducted and Managed the Mountaineering Training Sessions to the local youth villagers to create employment opportunities.
- Built the program schedules and brochures for the NGOs.

## CERTIFICATES

### Lean Six Sigma Green Belt (07/2020 - 02/2024)

*Certified in Lean Six Sigma Green Belt from Asian Institute of Quality Management (Cert. No. AM-3194)*