

# Sharad Kumar Saxena

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## Profile Highlights

- **PMP Certified Technical Project Lead/Manager** with **22 years** of experience in developing, executing, and delivering applications within the domain of **Edtech, K12 Schools, Banking, Taxation, Healthcare, Oil & Gas, Robotics, GIS, Education, and Process Automation**.
- **PMP, Certified Scrum Master and Cloud Certified**.
- Expertise in **.Net-based Full-Stack Application Development**, tracking, and deliveries.
- Involved in technical (30%) and reporting & communication (70%) activities.
- Subject matter expert in technical solution development, integration, and software management.
- Actively involved in coordinating and handling multiple clients and teams at different geographic locations.
- A consensus builder and strong communicator known for going above and beyond to achieve operational efficiencies.
- Specialize in Agile methodologies [includes Requirements, Work Breakdown Structure (WBS), User Stories, Estimation, Technical Documentation, KPI Documents, Process Re-Engineering, JIRA Integration]
- Used scalable Azure Cloud Services as IaaS, CICD Pipelines in DevOps, Deployment on Servers as SaaS
- Implemented Microservices based development architecture and eager to learn more architectural practices.
- Handled multiple scrum teams and projects with different team sizes.
- Calm under pressure and motivated and share the same within the team as Team Player.
- *Expertise in handling clients from the US, Europe - UK/Norway/Sweden, Australia, and Singapore.*

## Skill Summary

Core Competency	Technical Skills
▪ DevOps Methodology & Scrum Master	▪ ASP.Net Core, C#, Web API, complex SQL Queries
▪ Requirement Gathering, Planning and Budgeting	▪ CSS, JQuery, AJAX, JSON, Angular, MVC
▪ Technical guidance, trainings to dev teams	▪ Azure Cloud, & Confluence, DevOps
▪ Schedule and Cost Estimation	▪ Multi-Threading, Batch Jobs,
▪ Solutions Design Documents	▪ Knowledge in Sitecore CMS tool
▪ Delivery Management	▪ Object-oriented analysis and design principles
▪ Unit Test Scripts	▪ Azure Dashboard, CICD, Build Automation, SSIS
▪ Code Review	▪ Reports Generation tools like BIRT, SSRS
▪ Incident, Problem & Change Management	▪ Web and Windows based N-Tier applications
▪ Risk Analysis and Mitigation	▪ Code Refactoring and Optimization
▪ Issue Handling and Rectification	▪ TFS/SVN, Bitbucket, GitHub, JIRA

## Certifications

- Azure Fundamentals: AZ900 (May 2022)
- PMI-PMP® Certified (Dec 2020)
- Certified Scrum Master (CSM) from Scrum Alliance (2019)

- Microsoft Certified Professional

## **Awards & Achievements**

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- Multiple SPOT Awards by NCSI
- Best Performed Team Award in previous organizations.
- Various Recognitions & Appreciations from clients.
- 10-15 % efficiency improved through implementing Agile and creating and prioritization of user stories in releases keeping into consideration impacted scope and budget
- Involved in utilization of the resources on the Bench by grooming and guided them with internal small projects.

## **Academic Credentials**

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- Master of Computer Application (MCA) from IGNOU Delhi in 2004
- Master of Science in Computer Science from M.D. University Rohtak in 2003
- Bachelor of Science from Delhi University Delhi in 1999

## **Personal Details**

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Name	Sharad Kumar Saxena
Date of Birth	19-Nov-1975
Father's Name	Sh. S. P. Saxena
Onsite Experience	<b>Norway</b>
Valid Visa	<b>USA B1 Valid till 2027</b>
Address	SEM-A 1401, Shipra Srishti, Indirapuram, Ghaziabad, Uttar Pradesh - 201014

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## **Roles & Responsibilities**

- **Technical Lead** - Developed module and delivered E2E multiple taxation modules to the client.
  - Ownership for Deployment on Production with least defect density.
  - Work closely with the Managers and technical teams to **meet expected SLAs**.
  - Perform **Effort Estimations** of various ongoing and planned projects/modules.
  - Adherence to Agile methodologies, standards, code reviews as per the client needs.
  - Extensive broad Development knowledge (including but not limited to **.Net MVC Web Api, SQL Server etc.**).
  - Prepare the architectural document artefacts
  - Help in troubleshooting the technical and scale issues
- **People Management** - Manage multiple stakeholders (including Client teams in SG) and provided results in a challenging timelines with quality.
  - Provided status updates regarding application development and impediments.
  - Managed Technical deliverables (i.e., code and documentation) on projects assigned.
  - Responsible for successfully build and deploy Developed solutions/modules on UAT and PROD.
  - Investigating and finding out solutions to complex problems.
  - Working closely with different teams and understanding their Pain Points and to provide possible solutions.
  - Playing a leadership role by working closely with internal and client's technical teams on solution adoption.
  - Ensure Solutions are scalable and prepare for the future.
  - Maintaining strong interpersonal and communication skills.
  - Passionate about innovation, demonstrating ownership and enjoying while building complex and critical solution.
  - Manage and lead project independently (Fixed and T&M) in the area of software development, maintenance and package implementation.

## Experience Details

**GBS GEDU SERVICES Ltd. NOIDA** (A UK based company)

May 2022 –

Oct 2022

**Role:** IT Engineering Manager

**Team Size :** 25

**Project:** Agent Connect Portal (MyGedu) <https://www.uat.mygedu.com>

**Technologies Used:** ASP.Net, C#, Microservices, SQL Server 2019

- Initiated and executed Projects from the scratch.
- Involved in Sing-off, approvals after client satisfaction.
- Handled team of 25 members
- Implemented JIRA Software, JIRA Work Management (with workflows) and Confluence
- Ownership to all projects and interacted SPOCs on daily & weekly basis.

**FREELANCING** (Business Integration and Automation)

Nov 2022 – Aug 2023

**Role:** Integration Manager- Consultant

**Technologies:** Microsoft Power Automate, Microsoft Power Apps, Zapier, Workato, Freebooks, Quickbooks, Xero

A freelancing task for integration of company's APIs onto various Global Market Places to increase company business.

**ICREON TECHNOLOGIES Ltd. NOIDA** (A US based company)

May 2022 – Oct 2022

**Role:** Senior Engineering Manager

**Team Size :** 8

**Project:** Icreon.com (internal Project) <https://www.icreon.com>

**Technologies Used:** ASP.Net, C#, Sitecore 9.2, SQL Server 2012

An internal project with integration of Sitecore and MVC website. To integrate new features like Webinars, Blogs and Whitepapers in the Portal.

**NCSI Ltd.** (NCS Pte Ltd. - SINGTEL Singapore)

Jan 2018 – May 2022

**INFOSYS TECHNOLOGIES Ltd. PUNE** (NCS Pte Ltd. - SINGTEL Account)

Jan 2018 – Mar 2019

**Role:** Technical Lead Manager

**Team Size :** 18

**Project:** RAMIS (Taxation Domain) <http://www.ird.gov.lk/en/sitepages/default.aspx>

**Technologies Used:** ASP.Net, C#, Angular, MVC, Web API, Microservices, SQL Server 2012, SSIS

**Project:** FRC CUBE: Power domain portal is a web application catering to consumers in SG

**Technologies Used:** .Net Core, SQL Server 2014, Azure Dashboard, Azure Cloud Services

**Project:** iExams (Reports, Database Migration, SSIS, Batch Jobs)

<https://nanhuapri.moe.edu.sg/eas-staff/moe-iexams> :

**Technologies Used:** BERT, SQL Server 2014, Multithreading

**Project:** Smart Insight Engine (SIE-AskDIVA)

SIE is a web application, created using **Outsystems 10.0.9** and used **REST API Google's 'Custom Search API'** and 'Knowledge Graph Search API' to get search results based on user's input and populated the search result pages. Involved in deployments builds from Development to SIT/UAT using Lifetime.

**Project:** Individual Learning Platform (<https://www.myskillsfuture.gov.sg/content/portal/en/index.html>)

ILP is an Educational Domain portal of MOE Singapore to manage and guide Students, Teachers and Various Activities. The application caters Primary, Secondary and Pre-University Students and based on their performances, guides the respective possible carrier opportunities.

**Technologies Used:** Web-API in C#, SQL Server 2014, MVC, Azure Cloud Services, MVC

**VICHARA TECHNOLOGIES Ltd. (Gurgaon)**

Apr 2016 – Jan 2018

**Role:** Technical Project Leader

**Team Size :** 4

**Client:** AUM Central (Doubleline Inc. US)

**Responsibilities:**

- Coordinated with Client in US.

- Built Merging & Deployment Automation process within team for smooth deliveries.
- Manage a high performing team to provide results in a challenging timelines in very competitive cost with greater quality.
- Manage the Service Delivery for global customer, be the point of contact for any escalation or any challenge which is being faced by client for service delivery.
- Oversee acquisition of resources and materials as needed before and during projects by talking with customers, team members, managers, and in-house accountants and negotiating price and payment agreements with vendors.
- Anticipate details of future projects by communicating directly with customers and staying informed of relevant trends and industry news

**CBRE ASIA PACIFIC Ltd.** (Gurgaon)

**Oct 2014 – Mar 2016**

**Role: Sr. Software Lead**

**Team Size : 2**

**Client: CBRE Ltd. (AU-NZ Australia)**

**Responsibilities:**

- Development preparation—capturing details and communicating critical information to the team
- Organized team workflows with Scrum and deliveries Burn-down charts
- Prioritized tasks based on business value
- Reviewed team and stakeholder feedback to improve processes
- Participated in Brand or Program Administrator integration calls to bring technical requests back to the team
- Advocated for the development team to keep priorities in line and goals focused

**NOUS INFOSYSTEMS Ltd. (Bangalore)**

**Feb 2012 – Oct 2014**

**Role: Project Lead**

**Team Size : 4**

**Client: ABB Ltd. (Bangalore/Sweden), TrackStar Healthcare Inc. (US)**

**Responsibilities:**

- Developed application and optimized provided source code
- Organized team workflows with Scrum
- Prioritized tasks based on business value
- Deployed applications in various environments.
- Prepared module workflows using MS-Visio and UML.

**DIGIMAKER INDIA Ltd. (Bangalore)**

**Apr 2009 – Feb 2012**

**Role: Technical Leader**

**Team Size : 6**

**Client: Kongsberg Intellifields Ltd. (Norway), Geodata AS (Norway)**

**Responsibilities:**

- Went to Norway and Communicate proactively with all stakeholders to provide encouragement, identify problems, create solutions, and implement efficiency improvements.
- Analyze economics of project plans and provide actionable feedback relating to cost benefit and return-on-investment standards.
- Review proposed modifications on project plans, including meeting with interested parties to approve and implement beneficial changes.
- Developed and delivered solutions to the client in time with quality.

**RISK MANAGEMENT SOLUTION INDIA Pvt. Ltd. (Noida)**

**Apr 2007 – Jan 2009**

**Role: Project Leader**

**Team Size : 10**

**Client: Qatar Telecom. (Qatar), TRMS. (RMS Ltd. US), ForestOne (Lanworth Inc. US)**

**Technologies:** Development of GIS based application (ArcGIS) and Delivered to client.

**MPO CORPORATION Inc. (New Delhi)**

**Jan 2005 – Mar 2007**

**Role: Senior Software Engineer (.Net)**

**Client: MPO Corporation Inc. (US)**

**WILEY DREAMTECH INDIA Pvt Ltd. (New Delhi)**

**Dec 2003 – Jan 2005**

**Role: Technical Reviewer, Wiley Inc. (US)**

**Responsibilities:**

- Ensured Quality by Reviewing the Pre-Publish Books and Identified Technical and Logical gaps.
- Identified and reported missed contents and incorrect code snippets.
- Reviewed books in context of readers and ensure content is meaningful.
- Got Recognition from Authors in US for performing outstanding reviews.