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ANURADHA SHARMA

Process Expert with extensive experience in executing **full life-cycle development projects**; ramping-up projects within time, budget & quality parameters, as per project management & best practice guidelines; targeting **senior-level assignments** as **Engagement Manager, Agile Coach, Product Manager, Project Manager, Product Owner, Scrum Master** with an organization of repute

Soft Skills



Career Summary

- **Business management** along with managing stakeholders, improvement in financial and operational performance. Cost estimation and management.
- **Certified Scrum Master, 16+ years** of experience in large engagements including complex IT **Project and Delivery Management** in web and mobile applications, Delivery Management, & People Management across multiple business verticals
- Strong **project management** in omni-channel (mobile , tablet, web etc) applications using responsive design and cross browser applications, **implementation front end and backend** , analytical and training skills that have resulted in repeated success in guiding sizeable, cross-functional global teams in the design & launch of leading-edge solutions and best practices; **experienced in project kick-off & finalizing the projects scope, deliverables, milestones, acceptance criteria, critical success factors, communication plans so on**
- Chalked-out proven results in assisting **Pre-sales activities**, contributing in RFPs, bids and developing contributing in bids to support other projects
- Interfaced with **top management** and identified business needs and bridged the gap between functional groups and technology to foster targeted and innovative solution development. Managing cross functional matrix team, **planning, external vendor relationships, communications, resources, budget, change, risks and issues.**
- Incisive acumen in **process re-engineering & streamlining**; expertise in **defining quality, cost & schedule matrices**, improving efficiencies and reducing TATs to enhance customer experience
- Showcased excellence in working on methodologies like **Waterfall, Agile, Scrum, Kanban, Safe, V model**
- **Designed and implemented solutions** that remedy core business issues and position the organization to reach the next level of profitability
- **Proficient in Cloud Migration of Applications**; possess broad technical knowledge of application design, architecture and application integrations
- **Strong management skills**, capable of leading & motivating individuals to maximize levels of productivity; knack for motivating team for exceeding customer expectations in delivery of committed services; **forged strong, lasting relationships**, building teams, goal setting, coaching, & developing individuals to achieve targeted results working as a bridge builder from the C-Suite level on down to the end-user level

Critical Strengths & Competencies

Project / Program Management



Stakeholder Management



Product Management



IT Delivery Management



Risk Analysis & Management



Change Control Management



People Management



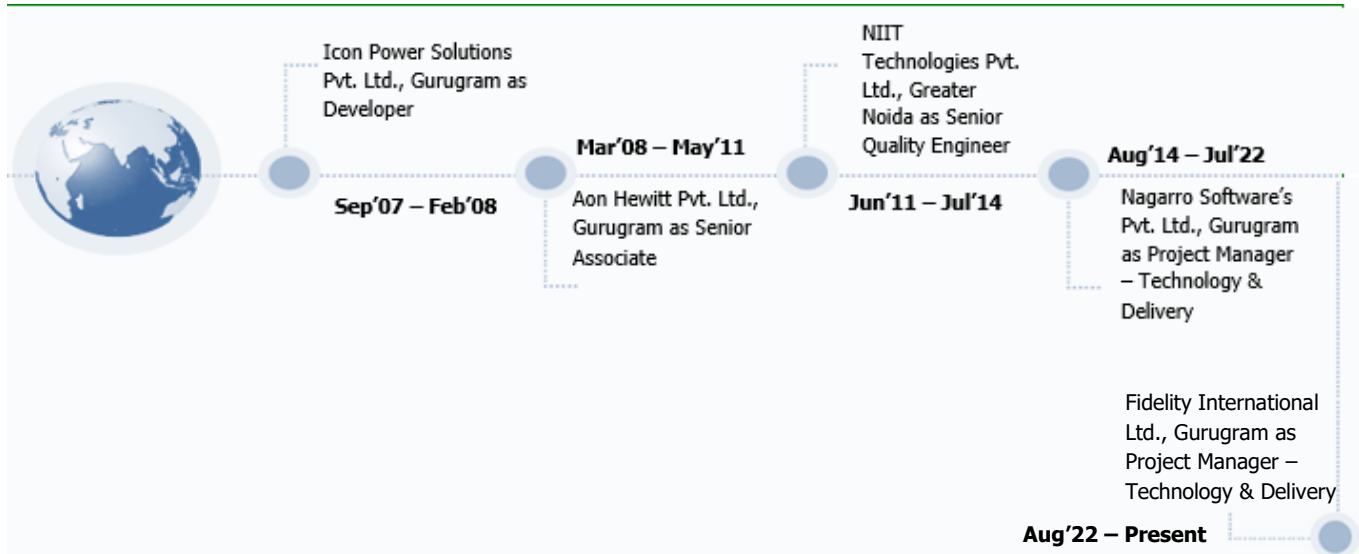
Budgeting & Cost Control



Strategy IT Planning



Career Timeline



Projects Undertaken

Title: Zain Iraq - ORYX
Period: Mar'20 – Present
Designation: Program Coordinator
Engagement manager, Delivery
manager

Title: CBRE.com
Period: Feb'19 – Feb'20
Designation: Scrum Master, Delivery,
Project manager, Cloud migration

Title: ASSA ABLOY APAC -
Ecommerce
Period: Aug'18 – Feb'19
Designation: Associate manager,
Delivery

Title: RFP (RPS project)
Period: Jun'18 – Aug'18
Designation: Associate Manager,
Delivery

Title: MyWorkplace 1.x
Period: Aug'14 – May'18
Designation: Lead, Quality/ Associate
manager, Quality/ Associate
manager, Delivery



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 **ICON POWER SOLUTIONS (P) LTD.**

Awards & Recognition

- Acted as a Member of:
 - Nagarro TAG (The Agile Guild) Group
 - NTEG performance testing group and worked on NeoLoad tool
- Level ups for QA and management profile, Cheer board recognition
- 9 times Cheer board recognition with team for perfect deliver
- Hackthon problem solution inner

Professional Experience

Aug'22 – Present

Fidelity Internationals Ltd., Gurugram as Project Manager – Delivery & Tech Role:

- Reviewing the contract and statement of work along with identifying risk & escalate whenever required
- Defining service standards and guidelines, governance structure, best practices that serve as benchmark for excellent service delivery
- Managing resource planning, technical direction, effort estimation, tracking, risk management and mentoring
- Working in collaboration with various other teams including, external security review, Information security, application security, cyber security, Data Governance team, Infrastructure team, network team, SSO team, DR teams, MFA and IAM teams, AD Azure team, cloud teams, Support teams, PIA team and PMOs.
- Facilitating end-to-end delivery of the program, meeting internal and external objectives:
 - Estimation, risk, scope, time, resource, quality and change management
 - Value-adds, continuous process and productivity improvement
- Implementing project plans within preset budgets and deadlines
- vendor tool onboarding, RFPs, delivery management, risk management, change management, cost management, on-Prem and SaaS tool, data snowflake, web and mobile applications with regularity requirement.
- Setting out standards for various operational areas; implementing quality systems & procedures to facilitate a high-quality customer experience, while adhering to the SLAs
- Leading, mentoring & monitoring the performance of team members to ensure efficiency in process operations

Previous Experience

Aug'14 – Jul'22

Nagarro Softwares Pvt. Ltd., Gurugram as Project Manager – Tech & Delivery

Jun' 11 – Jul'14

NIIT Technologies Pvt. Ltd., Greater Noida as Senior Quality Engineer

Mar'08 – May'11

Aon Hewitt Pvt. Ltd., Gurugram as Senior Associate

Sep'07 – Feb'08

Icon Power Solutions Pvt. Ltd., Gurugram as Developer

Education & Credentials



2007 Bachelor of Engineering (Computer Science) from Indira Gandhi Institute of Technology, Guru Gobind Singh Indraprastha University, Delhi

Technical Skills

Programming & Scripting Languages:	VBScript, XML, Java Script, HTML, React Native, React JS
Frameworks, Tools, Libraries:	Telerik Test Studio for automation and performance testing, Hybrid Framework, Data Driven Framework, Keyword Framework, Jira, TFS, HPQC, ZAP, NeoLoad, Soap UI, DynaTrace, j-meter, AppScan tool, Visio, Draw.io, SnagIt, httpWatch, color picker, Kanban board, Magento cloud commerce 2.x, blackfire, Power BI, confluence, Gantt Chart, Azure cloud migration, WSO2 API manager, Rabbit MQ, Spring Boot, Jenkins, Fastlane, Docker and Kubernetes, Sonar Qube, OWASP, IaaS, PaaS, SaaS, Grafana, Snowflake, Power BI developer
Servers and platforms:	Citrix
Databases and BI:	Oracle, SQL Server
Platforms	Web, Android, iOS

Projects Undertaken

Title 1: Digitization of ORYX

Client: Zain Iraq

Technologies: Java spring boot, MSA, React native, react js, SQL, Git, RabbitMQ, CI/CD, Kubernetes, Jira , docker, App scan, j meter, SAP

Domain: Telecom

Model: Scrum, Agile Project Management

- Digitization of ORYX for website, iOS and android application

Title 2: Staff augmentation in biggest consultant organization

Client: Mckinsey

Technologies: Java spring boot, MSA, React native, react js, SQL, Git, RabbitMQ, CI/CD, Kubernetes, Jira , docker, App scan, j meter, SAP , DevOps

Domain: Service Provider

Model: Scrum, Agile Project Management

- Onboarding of the resources to client projects
- Planning, external vendor relationships, communications, resources, budget, change, risks and issues.

Title 3: APAC Cloud Migration - CBRE

Client: CBRE, Cloud migration, APAC region

Technologies: Azure PAAS solution, Forklifting, Forklifting plus CI/CD, Service Now application, Azure board, Power BI for DevOps Gates implementation, Confluence for DevOps

Domain: Cloud migration

Model: Safe, Agile Project Management

- Total APAC applications were 104, out of which 59 cloud migrated, managed 21
- Implementation of 15 Gates under DevOps, including operation readiness, DR management, CI/ CD implementation

Title 4: Pulse Property Management – Asia and pacific

Client: CBRE, D&T, Gurgaon

Technologies : Developed application in VS 4.0 framework/sql 2012/MRI tool/Windows7

Tools/ Apps: TFS Board, Power BI for data analysis, app Dynamics, MRI Export Tool, Advance Reporting (SSRS Reports)

Domain: Property management

Model: Agile Scum and Kanban model

Title 5: ASSA ABLOY APAC -Ecommerce

Client: ASSA ABLOY, APAC region

Technologies : Developed application in Magento cloud 2.3, Informatica Product Information Management (PIM) and Microsoft Dynamics AX ERP system

Domain: Ecommerce

Model: Iterative model

- Multi-currency; language and country and separate order flow, price and inventory management for each identified country
- Integration with PIM; Microsoft AX systems; New Relic Integration; Blackfire Integration; Payment gateway integrations; and Fastly integration for caching and CDN

Title 6: RPS Future Project – Presales Proposal

Client: RPS, US Client

Technologies : Developed application in ASP.Net

Domain: Entities and repositories management

Model: Agile model

● Proposal creation for client to include effort, schedule, cost, model to be implemented, SoW, WBS, resource plan

Title 7: My Workplace Software Application

Client: T-System International GmbH, UK Client

Technologies : Developed application in ASP.Net, HTML5, JavaScript, JQuery, Silver Light, Google Maps API, Telerik Test Studio, JMeter, SOAP UI, JIRA, QC, SharePoint, DynaTrace, TFS, HPQC, Neo-Load, ZAP, Http watch, jMeter

Domain: Service management

Model: Agile model

Title 8: Online onboarding and travel rewards in famous airline in UK

Client: UK Client

Technologies : Developed application in Java, React js, RDBMS

Domain: Travel Domain

Model: V model

Personal Details

Date of Birth: 20th August, 1983

Languages Known: English and Hindi

Address: Gurugram – 122017