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SENIOR IT PROFESSIONAL (Senior Leader certified | IIM – Visakhapatnam)
Manager – Technology & Delivery
Project Management | Delivery Management | Technology Leadership | Change Management | Stakeholder Management | CSM Certified

ANURADHA SHARMA

Process Expert with extensive experience in executing **full life-cycle development projects**; ramping-up projects within time, budget & quality parameters, as per project management & best practice guidelines; targeting **senior-level assignments, cost management, Engagement Manager, Agile Coach, Product Manager, Project Manager, Product Owner, Scrum Master**

Soft Skills

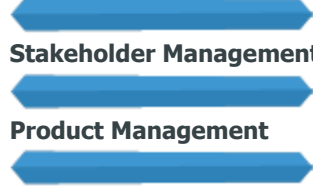


Career Summary

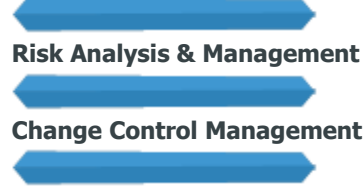
- 🔧 **Business management** along with managing stakeholders, improvement in financial and operational performance. Cost estimation and management.
- 🔧 **Certified Scrum Master** and PMP trained **17+ years** of experience in large engagements including complex IT **Project and Delivery Management** in web and mobile applications, Delivery Management, Stakeholder management (SteerCos and Working Group) & People Management across multiple business verticals.
- 🔧 Strong **project management and budget management as per PMP guidelines** in omni-channel (mobile , tablet, web etc) applications using responsive design and cross browser applications, **implementation front end and backend** , analytical and training skills that have resulted in repeated success in guiding sizeable, cross-functional global teams in the design & launch of leading-edge solutions and best practices; **experienced in project kick-off & finalizing the projects scope, deliverables, milestones, acceptance criteria, critical success factors, communication plans so on.**
- 🔧 Chalked-out proven results in assisting **Pre-sales activities**, contributing in RFPs, bids and developing contributing in bids to support other projects
- 🔧 Interfaced with **top management** and identified business needs and bridged the gap between functional groups and technology to foster targeted and innovative solution development. Managing cross functional matrix team, **planning, external vendor relationships, margin projections, communications, resources, budget, innovation, revenue, change, risks and issues.**
- 🔧 Incisive acumen in **process re-engineering & streamlining**; expertise in **defining quality, cost & schedule matrices**, working on GOD reports, improving efficiencies to enhance customer experience
- 🔧 Showcased excellence in working on methodologies like **Waterfall, Agile, Scrum, Kanban, Safe, V model**
- 🔧 **Designed and implemented solutions** using Generative AI, FILxGPT, Copilot, to make organization to reach the next level of profitability.
- 🔧 **Proficient in Cloud Migration of Applications**; broad technical knowledge of application design, architecture and application integrations
- 🔧 **Strong management skills**, capable of leading & motivating individuals to maximize levels of productivity; building teams, goal setting, coaching, & developing individuals to achieve targeted results working as a bridge. Empathetic in approach, along with being agile, taking ownership, committed, knowledge and communication

Critical Strengths & Competencies

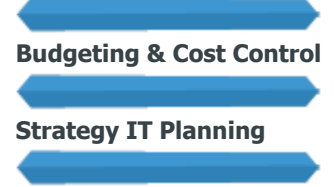
Project / Program Management



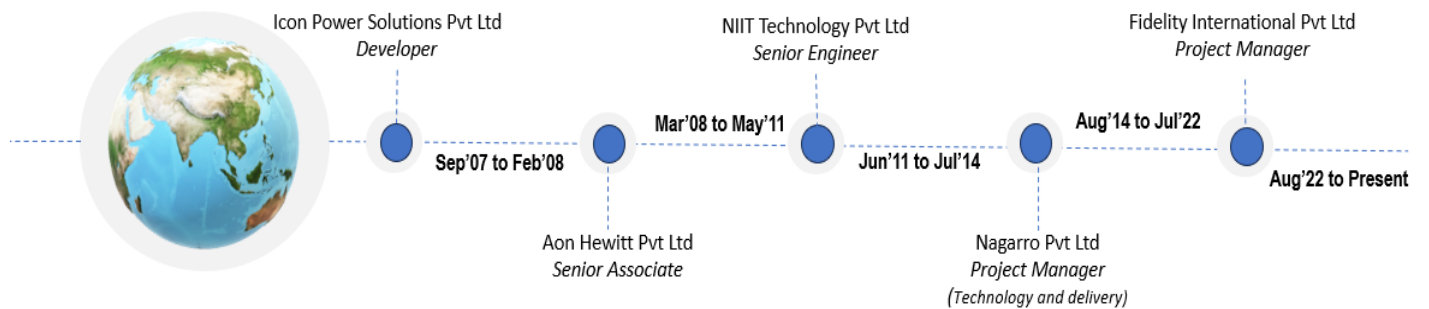
IT Delivery Management



People Management



Career Timeline



Projects Undertaken

Cornerstone, Workday, Talent Market place – Vendor onboarding and project deliveries
Designation: Delivery and Project manager

Title: CBRE.com
Period: Feb'20 – Feb'22
Designation: Scrum Master, Delivery, Project manager, Cloud migration

Title: Assabloy.com – e commerce
Period: Sep'18 – Jan'20
Designation: Scrum Master, Delivery, Project manager, Cloud migration

Title: RFP (RPS project)
Period: Jun'18 – Aug'18
Designation: Associate Manager, Delivery

Title: Zain Iraq - ORYX
Period: Mar'20 – May'22
Designation: Program Coordinator, Engagement manager, Delivery manager



Awards & Recognition

- 🏆 Fidelity Hackathon finalist for innovation idea to solve business problem- 2025
- 🏆 Fidelity Sustainathon team finalist.
- 🏆 Fidelity Hackathon finalist for innovation idea to solve business problem- 2024
- 🏆 Member of PMO team for some task/ process tracking and management
- 🏆 Creating common webpart of banking apps to reduce development efforts by 30-40%
- 🏆 Acted as a Member of:
 - Nagarro TAG (The Agile Guild) Group
 - NTEG performance testing group and worked on NeoLoad tool
- 🏆 9 times Cheer board recognition with team for perfect delivery

Professional Experience

Aug'22 – Present

Fidelity Internationals Ltd., Gurugram as Project Manager – Delivery & Tech

Role:

- 🏆 Reviewing the contract and statement of work along with identifying risk & escalate whenever required. Working with Working Groups and steerCo meetings.
- 🏆 Defining service standards and guidelines, governance structure, best practices that serve as benchmark for excellent service delivery
- 🏆 Managing resource planning, technical direction, effort estimation, tracking, risk management and mentoring
- 🏆 Working in collaboration with various other teams including, external security review, Information security, application security, cyber security, Data Governance team, Infrastructure team, network team, SSO team, DR teams, MFA and IAM teams, AD Azure team, cloud teams, Support teams, PIA team and PMOs.
- 🏆 Facilitating end-to-end delivery of the program, meeting internal and external objectives:
 - Estimation, risk, scope, time, resource, quality and change management
 - Value-adds, continuous process and productivity improvement
- 🏆 Implementing project plans within preset budgets and deadlines
- 🏆 vendor tool onboarding, RFPs, delivery management, risk management, change management, cost management, on-Prem and SaaS tool, data snowflake, web and mobile applications with regularity requirement.
- 🏆 Setting out standards for various operational areas; implementing quality systems & procedures to facilitate a high-quality customer experience, while adhering to the SLAs
- 🏆 Leading, mentoring & monitoring the performance of team members to ensure efficiency in process operations

Previous Experience



Aug'14 – Jul'22

Nagarro Softwares Pvt. Ltd., Gurugram as Project Manager – Tech & Delivery



Jun' 11 – Jul'14

NIIT Technologies Pvt. Ltd., Greater Noida as Senior Quality Engineer



Mar'08 – May'11

Aon Hewitt Pvt. Ltd., Gurugram as Senior Associate



Sep'07 – Feb'08

Icon Power Solutions Pvt. Ltd., Gurugram as Developer

Education & Credentials



2007 Bachelor of Engineering (Computer Science) from Indira Gandhi Institute of Technology, Guru Gobind Singh Indraprastha University, Delhi

Technical Skills

Programming & Scripting Languages:	VBScript, XML, Java Script, HTML, React Native, React JS, Sharepoint, K2
Frameworks, Tools, Libraries:	Jira, TFS, Switch payment gateway, NeoLoad, Soap UI, j-meter, AppScan tool, Visio, Draw.io, SnagIt, httpWatch, color picker, Kanban board, Magento cloud commerce 2.x, blackfire, Power BI, confluence, Azure cloud migration, WSO2 API manager, Rabbit MQ, Spring Boot, Jenkins, Fastlane, Docker and Kubernetes, Sonar Qube, OWASP, IaaS, PaaS, SaaS, Grafana, Snowflake, Cornerstone, Talent Market Place, Workday
Servers and platforms:	Citrix
Databases and BI:	Oracle, SQL Server
Platforms	Web, Android, iOS

Projects Undertaken

Title 1: Talent Market place : Kubernetes, Cloudflare and Workday integration

Client: FIL, Global

Domain: Human Resource

Model: Scrum, Agile Project Management

Title 2: Digitization of ORYX

Client: Zain Iraq

Technologies: Java spring boot, Micro service based architecture, React native, react js, Keyclock, leanplum, google map, WSO2 API gateway, Camunda, SQL, RabbitMQ, CI/CD, Kubernetes, Jira, docker, Switch payment gateway, ESLint, SonarQube, Jenkins, Grafana, Prometheus,

Domain: Telecom

Model: Scrum, Agile Project Management

☛ Digitization of ORYX for website, iOS and android application

Title 3: Staff augmentation in biggest consultant organization

Client: Mckinsey

Technologies: Java, springboot, MSA, React native, react js, SQL, Git, RabbitMQ, CI/CD, Kubernetes, Jira, docker, SAP, DevOps

Domain: Service Provider

Model: Scrum, Agile Project Management

☛ Onboarding of the resources to client projects

☛ Planning, external vendor relationships, communications, resources, budget, change, risks and issues.

Title 4: APAC Cloud Migration - CBRE

Client: CBRE, Cloud migration, APAC region

Technologies: Azure PAAS, Forklifting, CI/CD, Service Now, Azure board, Power BI for DevOps Gates implementation

Domain: Cloud migration

Model: Safe, Agile Project Management

☛ Total APAC applications were 104, out of which 59 cloud migrated, managed 21

☛ Implementation of 15 Gates under DevOps, including operation readiness, DR management, CI/ CD implementation

Title 5: MyWorkplace Application

Client: T-Systems International GmbH

Technologies: ASP.Net, HTML5, JavaScript, JQuery, Silver Light, Google Maps API, Telerik Test Studio, J Meter, SOAP UI, JIRA,

Domain: Service provider

Model: Safe, Agile Project Management