

ADITHYA MANOHAR RAVI



✉ raviadithyamanohar@gmail.com

☎ 9381247825

📍 27A, behind EB Office, Valallar Street, Ayanambakkam, Chennai, 600095

🚀 SKILLS

Communication skills

Troubleshooting

Managing Escalations

International Voice, chat, email Support

Customer service

Quality Assurance

Problem solving

Decision Making

Cyber Security.

Project management

❤️ INTERESTS

Cricket

Chess

Personality Development

Football

Cubing

🧩 ACTIVITIES

Watching Chess games and making analysis.

Member of IMUN and providing solutions to international community.

🎯 OBJECTIVE

I seek challenging opportunities where I can fully use my skills for the success of the organization.

📁 EXPERIENCE

Technical Support Engineer

09/06/2022 - Till date

Movate

1. Providing International Voice, Chat and email Support to both Residential and Enterprise.

2. Diagnose and troubleshoot both hardware and software related problems, install applications and programs that includes network issues, configuring devices and systems.

3. Managing escalations and coaching trainees in the production to reduce risks of technical and compliance issues.

🎓 EDUCATION

B.E

2022

SCSVMV University

84.1

12th

2018

Viswa Sai Junior College

82.4%

10th

2016

Red Cherries School

8.7/10

🏆 ACHIEVEMENTS & AWARDS

National Chess Player.

National Level Karate Player. (Black Belt Dan2)

Outstanding Delegate in IMUN

👤 CERTIFICATIONS

CCNA

Learn Six Sigma Yellow Belt

IBM certified Cyber security operator

Solving Cubing and other puzzles.

 **LANGUAGES**

Telugu

Hindi

English

Urdu

Tamil
