

Ayush Goyal

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Career Objective –

As a business analyst looking for an opportunity to make a difference by bringing my enthusiasm and expertise to the forefront in business analysis and business decisions in an organization of repute.

Executive Summary –

Dynamic business analysis professional with over 15 months of experience in mapping business requirements, designing customized solutions with strong analytical skills and ability to analyze business practices and define optimal procedures.

My interpersonal skills have served me well by helping me convert ambiguous requirements into well-defined working artifacts (like business requirements and functional requirements documents) for business and IT teams to achieve desired outcomes.

I enjoyed working to perform GAP analysis on a project with extremely talented group. This provided me with invaluable experience gathering requirements from disparate sources and further increasing my confidence.

Consequently, I increased my exposure to test scenarios and test cases while collaborating between business and QA teams during UAT process.

Skills –

- Understanding the business objectives
- Analytical and critical thinking
- Communication and interpersonal skills
- Decision Making
- Team Management
- Persuasion Skills
- Time Management
- Quality Analysis

Work History –

AU Small Finance Bank Jaipur, India (March 2021 to Current)

Business Analyst - Internet & Mobile Banking –

Part of a team responsible for end-to-end delivery of Digital Applications i.e., Internet/Mobile Banking (AU 0101) with Omni-channel experience.

My Duties Include: -

- Taking requirements from bank management, analyzing the requirements, creating user stories, and then following up till delivery in UAT/CUG/Production environment.
- Coordination with various departments/users like Product, Operations, IT, Vendors etc. to resolve queries/execution of projects.
- Managing internal/external testing team for the preparation of Test Cases, User Acceptance Testing, Product and Process release of the project/fixes.
- Thorough analysis of system issues faced and provide effective solutions.
- Reviewed business priorities, and analyzed options, risks, and costs.
- Involved in User Interface (UI) analysis with the business team to validate accuracy.

- Coordinated with production support team in production deployments and production issues faced by the customers in day-to-day usability of digital banking channels.
- Analysis of the feedbacks/suggestions given by the customers/bank representatives and to work upon them.

Rewards & Recognitions –

- **The Rising Star of The Quarter –**

Awarded by the honorable MD & CEO for displaying stupendous performance during Quarter 4-Financial Year 2021.

Education –

- **Executive Program (Product and Brand Management)** – (October 2022) Indian Institute of Management, Rohtak.
 - Pursuing
- **Master of Business Administration** (Financial & Marketing Management) - (June 2020) JECRC University Jaipur, India.
 - CGPA: 9.00
- **Bachelor of Technology** (Computer Science & Engineering) – (June 2017) Dr. K.N. Modi University Newai, India.
 - CGPA: 8.94

Hobbies –

- Photography
- Travelling
- Listening to songs
- Singing
- Food blogging

Personal Details –

Father's Name	Mr. Dinesh Goyal
Date of Birth	21 st October, 1996
Nationality	Indian
Marital Status	Single
Languages known	Hindi & English
Permanent Address	Plot No. 9, Shyam Vatika Colony, Near 80 Feet Road, Newai, District: Tonk (Rajasthan) - 304021
Current Address	24/172, Swarna Path, New Sanganer Road, Jaipur (Rajasthan) – 302020.

Declaration –

I hereby declare that all the information furnished above is correct and complete to the best of my knowledge.

Date:

Place:

Ayush Goyal